

# Agenda



## Pwyllgor Craffu ar Berfformiad – Partneriaethau

---

Dyddiad: Dydd Mercher, 7 Rhagfyr 2022

Amser: 3.00 pm

Lleoliad: Siambr y Cyngor, Canolfan Ddinesig

At: Cynghorwyr: D Mayer (Cadeirydd), S Cocks, P Drewett, F Hussain, J Jones, A Morris, M Pimm, A Screen, E Stowell-Corten and K Whitehead

---

Eitem	Wardiau Dan Sylw
1	<u>Ymddiheuriadau</u>
2	<u>Datganiadau o ddiddordeb</u>
3	<u>Diweddariad o Waith Monitro'r Gwasanaeth Adnoddau a Rennir (Tudalennau 3 - 22)</u>
4	<u>Trais yn erbyn Menywod, Cam-drin Domestig a Thrais Rhywiol 2021/22 (Tudalennau 23 - 68)</u>
5	<u>Casgliad Adroddiadau Pwyllgorau</u> Ar ôl cwblhau adroddiadau'r Pwyllgor, gofynnir i'r Pwyllgor ffurfioli ei gasgliadau, ei argymhellion a'i sylwadau ar eitemau blaenorol i'w gweithredu.
6	<u>Adroddiad Cynghorydd Craffu (Tudalennau 69 - 74)</u>  a) Diweddariad ar y Rhaglen Gwaith i'r Dyfodol ( <b>Atodiad 1</b> )
7	<u>Live meeting</u> <a href="#">To watch the live meeting please click here</a>

Mae'r dudalen hon yn wag yn



# Scrutiny Report

## Performance Scrutiny Committee - Partnerships

### Part 1

Date: 7<sup>th</sup> December 2022

## Subject Shared Resource Service Monitoring Update

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Designation:
Matt Lewis	Chief Operating Officer - Shared Resource Service
Kath Beavan-Seymour	Deputy Chief Operating Officer - Shared Resource Service
Mike Doverman	Assistant Director (Operations) Shared Resource Service
Rhys Cornwall	Strategic Director – Corporate and Transformation
Tracy McKim	Head of People, Policy and Transformation
Mark Bleazard	Digital Services Manager

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the update on the Shared Resource Service's performance for 2021/22 and the major initiatives;
2. Determine if it wishes to make any comments to the Shared Resource Service.

### 2 Context

#### Background

- 2.1 Following a Scrutiny Review of IT services the Cabinet accepted the Recommendations of the Community Planning & Development Scrutiny Committee on 14 March 2016 to accept the

Scrutiny Committee's preferred option of developing a detailed business case for a partnership with the Shared Resource Service

The Shared Resource Service (SRS) is a collaborative ICT provision in South East Wales that comprises Gwent Police Authority, Monmouthshire County Council, Torfaen County Borough Council and Blaenau Gwent County Borough Council, and now Newport City Council.

- 2.2 Following further development of the business case, NCC's IT Service formally joined the Shared Resource Service on 1st April 2017. In July 2019, the strategic board agreed to a 'Memorandum Of Understanding' extension of five years, this will take the end of the agreement from July 4th 2021 to July 4th 2026.
- 2.3 Within the attached SRS report, at section 5.1 it makes reference to Investment Objectives background. The Council identified eleven investment objectives when the business case for the Shared Resource Service (SRS) was developed. A link to the report discussed at the meeting held on 9<sup>th</sup> October 2019 can be found [here](#). New Members of the Committee can view the eleven investment objectives from section 6.1 in the report. A link to the minutes of the meeting are included in Background Papers in Section 7 of this report.

### **Previous Consideration of this item**

- 2.4 At its meeting on 1<sup>st</sup> December 2021, this Committee considered an Update on the Shared Resource Service's service delivery at the end of the second year and made the following conclusions:
1. The Committee wished to thank the officers for attending and requested that their thanks and gratitude was sent to all members of staff for their continued hard work throughout the pandemic, allowing the Council to be ahead of the game by adapting.
  2. Committee were pleased to hear that Newport were ahead of the game in comparison to other areas like Blaenau Gwent and were able to adapt very quickly rather than being rushed like they were in other areas. Members were also impressed with how the partnership were able to administer more devices compared to how they started without taking on any additional staff. Members recognise that the workload was managed extremely well.
  3. The Committee recommended that SRS should promote themselves more on how well they work with Newport City Council, this could be through means such as Newport Matters.
  4. The Committee wished to confirm if there are health checks between the Council and SRS. It was also queried what challenges do the partnership face and how they undertake these challenges for the future.

***(A link to the Performance Scrutiny Committee – Partnerships held on 1 December 2021 Report and Minute is included in the Background Papers in Section 7 of this report.)***

- 2.4 The SRS has provided a number of updates to Scrutiny since Newport City Council joined the partnership in April 2017.

### 3 Information Submitted to the Committee

3.1 The following are attached for the Committee's Consideration:

#### **Appendix A - Submission of Evidence to Scrutiny - Shared Resource Service (SRS) Update**

SRS officers will present the update at the meeting. The achievements outlined are supported by the partnership/ client arrangements within Newport City Council.

### 4. Suggested Areas of Focus

4.1 Role of the Committee

#### **The role of the Committee in considering the report is to:**

- Assess the update upon the SRS's progress to date on the Shared Resource Service's performance for 2021/22 and the major initiatives.
- In drawing its conclusions, the Committee should assess:
  - What was the overall conclusion on the information contained within the reports?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the progress made by the SRS?
  - Do any areas require a more in-depth review by the Committee?
  - Does the Committee wish to make any Comments to the SRS?
  - What are the requirements for ongoing monitoring of SRS on the Committee's work programme?

#### **Suggested Lines of Enquiry**

4.2 In evaluating the SRS's progress in delivering the Investment Objectives included in **Appendix A**, the Committee may wish to consider:

#### **Investment Objectives:**

- What is the overall view of the SRS's progress at this stage?
- What is planned to progress any investment objectives that are outstanding at this stage?
- What barriers are there to delivering the existing investment objectives?

#### **Partnership Arrangements:**

- How effectively the Shared Resource Service partnership arrangement is working?
- Are any other methods are being used to evaluate effectiveness of the arrangements e.g. Regulatory Reports or Reviews?

## Wellbeing of Future Generations (Wales) Act

- 4.3 The Committee's consideration of the Shared Resource Service Monitoring Update should consider how the Partnership is maximising its contribution to the five ways of working. The following are examples of the types of questions to consider:

5 Ways of Working	Types of Questions to consider:
<p><b>Long-term</b></p> <p>The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.</p>	What long term trends will impact upon the future delivery of the service?
	How will changes in long term needs impact upon the delivery of the service in the future?
<p><b>Prevention</b></p> <p>Prevent problems occurring or getting worse.</p>	What issues are facing the Partnership's service users at the moment?
	How is the Partnership addressing these issues to prevent a future problem?
<p><b>Integration</b></p> <p>Considering how public bodies' wellbeing objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.</p>	How does the Partnership's performance upon the delivery of the Investment Objectives impact upon the services of other public bodies and their objectives?
<p><b>Collaboration</b></p> <p>Acting in collaboration with any other person (or different parts of the organisation itself).</p>	Who has the Partnership been working with to deliver the Investment Objectives?
	How is the Partnership using knowledge / information / good practice of others to inform / influence delivery of the Investment Objectives?
	How effectively the Shared Resource Service partnership arrangement is working?
	Are there examples of good practice of collaborative working?
<p><b>Involvement</b></p> <p>The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.</p>	How has the Partnership sought the views of those who are impacted by the delivery of the Improvement Objectives?
	How are service user experiences being used to assess performance?

## Section B – Supporting Information

### 5 Supporting Information

#### Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards issued by Welsh Government in August 2017:

- 5.1 The Characteristics of Effective Partnership Scrutiny set out in the Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards issued by Welsh Government in August 2017 can equally be applied to the scrutiny of other Partnerships and states that:

*“Research into the practice of collaborative or joint scrutiny in England and Wales identifies that arrangements are effective when they demonstrate the following characteristics:*

#### **Characteristics of effective partnership scrutiny:**

- Scrutiny regards itself as a form of ‘critical friendship with positive intent’ in which scrutiny practitioners act as advocates for the success of joint working.
- Collaborative performance is evaluated from the citizen’s perspective.
- Strong efforts are made to understand the complexity of partnership arrangements and to facilitate learning about the culture and assumptions of different organizations.
- Scrutiny creates positive expectations by focussing on issues regarded as useful to the partnership or where there is consensus that ‘things need to change’.
- Scrutiny demonstrates intellectual independence and investigative rigour in all of its activities.
- Scrutiny demonstrates a positive impact by developing clear, timely, evidence-based recommendations aimed at enhancing collaborative performance.
- Scrutiny critically evaluates its own performance utilising partnership perspectives.

*(For Members’ information, a link to the full Welsh Government Guidance is included in Section 7 of this report in the Background Papers.)*

### 6 Links to Council Policies and Priorities

- Newport City Council’s Corporate Plan and Wellbeing Objectives:

<b>Well-being Objectives</b>	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
<b>Corporate Plan Commitments</b>	Thriving City	Aspirational People		Resilient Communities
<b>Supporting Function</b>	Modernised Council			

The SRS underpins all aspects of the Councils work, and is supporting the development of the Council’s Digital Strategy.

## 7. Background Papers

- Cabinet [14 March 2016 Report \(Item 13 refers\) and Minutes](#).
- Performance Scrutiny Committee – Partnerships – [1 December 2021 Report \(Item 3 refers\) and Minutes](#)
  - Performance Scrutiny Committee – Partnerships – [9 October 2019 Report \(Item 3 refers\) and Minutes](#)
- [Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards](#) (Issued by Welsh Government August 2017)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2022-2027](#)

Report Completed: 7 December 2022



## **Newport Scrutiny Meeting December 2022**

DATE: Wednesday 7<sup>th</sup> December

SUBJECT: Scrutiny Update

Report Submitted by: Matt Lewis (Chief Operating Officer SRS)

Report Written by: Matt Lewis (Chief Operating Officer SRS) in consultation with SRS SLT and Newport Digital Team

1. Area Affected
  - 1.1 City wide for Newport City Council.
  
2. Purpose of Report
  - 2.1 To provide the Newport Performance – Partnerships Scrutiny panel with an update on three key areas:
    - An overview of the SRS (section 3)
    - Governance Arrangements (section 4)
    - Performance 21/22 (section 5)
    - Major initiatives (section 6)
  
3. Background
  - 3.1 The Shared Resource Service (SRS) is a collaborative IT Service comprising Gwent Police, Torfaen County Borough Council, Monmouthshire County Council, Blaenau Gwent County Borough Council and Newport City Council (NCC). Following recommendations by Community Development and Development Scrutiny Committee, in March 2016 Newport Cabinet agreed to establish a collaborative public sector partnership with the SRS.

Following further development of the business case, NCC's IT Service formally joined the Shared Resource Service on 1st April 2017. In July 2019, the strategic board agreed to a 'Memorandum Of Understanding' extension of five years, this will take the end of the agreement from July 4th 2021 to July 4th 2026.



The service has been part of this partnership since April 2017. A report was presented to Partnerships Scrutiny Committee in April 2018 and 2019 and in December 2020 and 2021. Following feedback from the Committee, the structure and content of this report has been amended accordingly.

- 3.2 Looking at the last year, there has not been, in the history of the SRS, nor indeed the internet, such a massive and sudden shift in the way we all expected to use and rely on technology as in the last few years. With so many of us having been unable to meet in person, our ways of working suddenly shifted from direct contact to having meetings and working virtually overnight.

Whether it was holding team meetings, running Emergency Response Team (ERT) meetings, social services settings, teaching children remotely or making sure our staff were coping in partial lockdown, people were using their technology in a way and to an extent they had never done before.

The SRS itself maintained relatively low levels of COVID positive staff and we were able to continue to deliver services effectively in the remote working position. However, for other teams, they had to continue to work through the challenges and find new ways of working on the various sites they needed to be at.

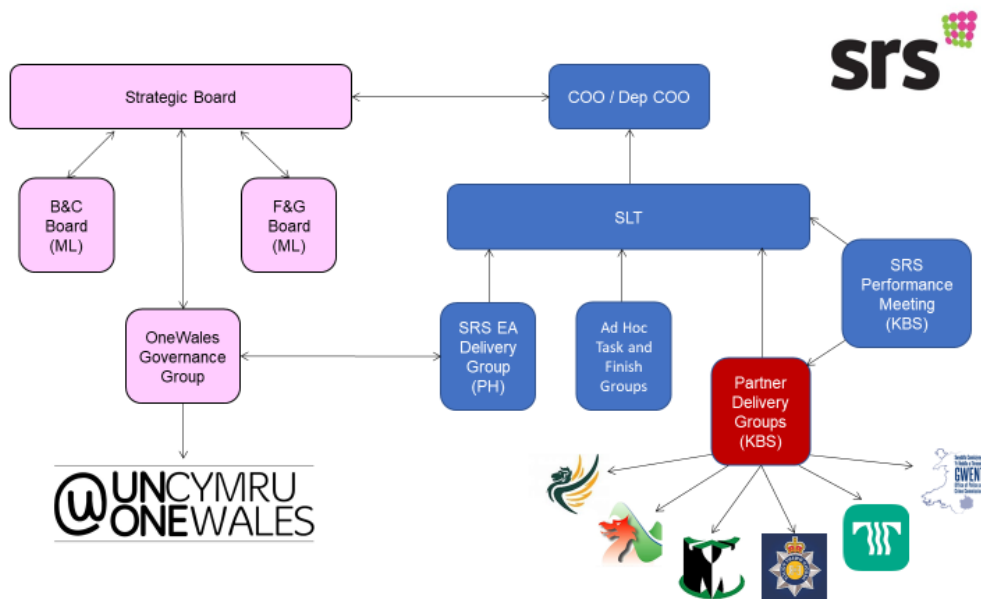
As this report will show, our performance remained relatively unaffected by the remote working position, which in light of the volume of requests coming through at one point is remarkable. The project and core functions schedules were hugely impacted across Corporate and Education teams due to the significant shift in demand to enabling new ways of working, having to find new solutions to very different problems and having to continually pivot to meet new demands at short notice



## 4. The Governance Arrangements and the 22/23 Budget

4.1 The SRS is governed as show in the diagram below. This is how we ensure that Newport's views and needs are represented across everything that the SRS delivers.

The left hand side is all of the Boards that the SRS engages with and Newport has representation on all of those groups. The red block on the right hand side is each partners specific monthly meeting where we agree priorities and discuss performance.



## 4.2 Financial Governance

The SRS has its budget approved on an annual basis by the Finance and Governance board which includes Section 151 representatives from all five partner organisations, including Newport.

SRS spend is categorised within two headings, controllable and non-controllable.

- Controllable spend relates to staffing, data halls and shared costs of running the service.



# Partnership Update December 2022

- Non-controllable spend are those that the partner authority has responsibility, such as contract requirements, PSBA and data lines, net of any SLA and other Income.

See the breakdown for 2021-22 below.

SR2025 Newport City Council 2021-22			
Account Description	Budget	Outturn	Variance
CONTROLLABLE	1,360,221	1,356,221	(4,000)
NON CONTROLLABLE	1,700,176	1,457,176	(243,000)
<b>TOTAL</b>	<b>3,060,397</b>	<b>2,813,397</b>	<b>(247,000)</b>

## 4.3 The Financial Forecast (2021-22)

The 2021-22 financial outturn delivered savings which are held in Newport only reserves and these areas can be broken down in greater detail for the purposes of scrutiny.

SR2025 Newport City Council 2021-22			
Account Description	Budget	Outturn	Variance
Salaries	1,759,592	1,759,592	0
Vacancy Factor	(35,192)	(35,192)	0
Salaries Overtime	15,000	15,000	0
Call out and Standby Allowance	11,960	11,960	0
Contracts	998,625	879,625	(119,000)
Voice Network	514,000	385,000	(129,000)
PSBA	187,551	192,551	5,000
Rack Rental Recharge	10,476	10,476	0
Shared Costs Apportionment	127,798	127,798	0
Support Service Costs	24,572	24,572	0
Income	(553,985)	(557,985)	(4,000)
<b>GRAND TOTAL</b>	<b>3,060,397</b>	<b>2,813,397</b>	<b>(247,000)</b>

An additional £247k has been generated in reserve funding due to:

- Contract underspend of £119,000, mainly due to:
  - o Microsoft Licences saving £42,000
  - o replacement of internet filtering £15,000
  - o Storage device contract not being renewed £33,000
  - o a reduction in contract price for monitoring tools £15,000



- Data Lines savings of £129,000, due to changes in supplier service provision and reduced line requirement.
- PSBA overspend £5,000, mainly due to additional lines and upgrades requested.
- Additional SLA Income £4,000

#### 4.4 Newport reserves

Each year the SRS may generate an underspend in relation to a specific partner. Since joining the SRS, we have generated a Newport specific reserve fund which currently stands at £521,184. This reserve is held and utilised for service improvement in agreement with Newport for Newport benefit only and we are working on joint plans for its use to develop technology.

#### 4.5 Auditing the SRS

This section of the report outlines the internal audit work we have carried out for the year ended 31 March 2022.

The Public Sector Internal Audit Standards require the Head of Internal Audit to provide an annual opinion, based upon and limited to the work performed, on the overall adequacy and effectiveness of the organisation's framework of governance, risk management and control (i.e. the organisation's system of internal control).

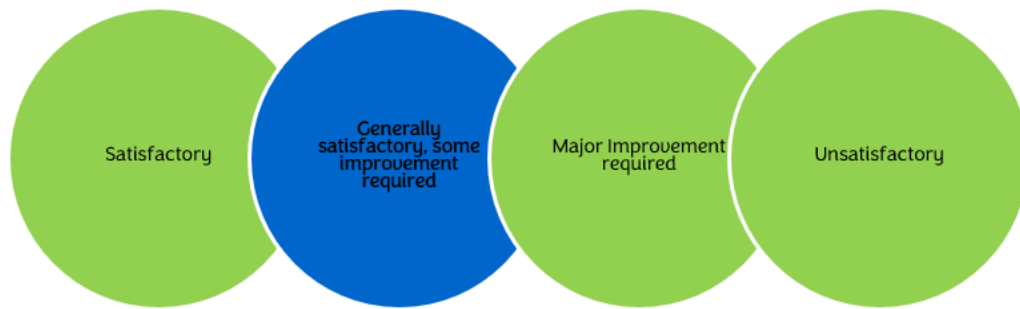
This is achieved through a risk-based plan of work, agreed with SRS management, which should provide a reasonable level of assurance. The opinion does not imply that Internal Audit has reviewed all risks relating to the organisation.

#### Head of Internal Audit Overall Opinion

"We are satisfied that sufficient internal audit work has been undertaken to allow an overall opinion to be given as to the adequacy and effectiveness of governance, risk management and control. In giving this opinion. it should be noted that assurance can never be absolute. The most that the internal audit service can provide is reasonable assurance that there are no major weaknesses in the system of internal control."



# Partnership Update December 2022



The table below sets out the results of the internal audit work and the system opinion for each individual audit assignment plus any implications for next year's plan. Audit also include a comparison between planned internal audit activity and actual activity.

## Results of individual assignments

Ref	Review	Opinion	Controls Tested	% in place	No of Findings		
					Hi	M	L
SRS – 21001	<b>EdTech (System)</b>		70	94.29		4	
SRS – 21002	<b>Business Management (Follow Up)</b>	Opinion level increased from SUBSTANTIAL to FULL.	9	100.00			
SRS - 21003	<b>Data Centre (Follow Up)</b>	Opinion remained FUL	28/2	100.00			
SRS - 21004	<b>IT Governance (System)</b>	FULL	44	97.73			1
SRS - 21005	<b>IT Service Continuity (System)</b>	FULL	23	95.65			1
SRS - 21006	<b>Application Integration Service (System)</b>	SUBSTANTIAL	23	86.96		1	2
SRS - 21007	<b>Identity &amp; Access Management (System)</b>	SUBSTANTIAL	43	88.37		5	
SRS – 21008	<b>IT Disposals (Follow Up)</b>	MODERATE	10 (8)	50.00		3	2
SRS – 21009	<b>Mobile Computing (System)</b>	SUBSTANTIAL	9	88.89			1
SRS – 21010	<b>Performance Management (System)</b>	SUBSTANTIAL	13	76.92		1	2
<b>Totals</b>			<b>244</b>			<b>14</b>	<b>9</b>



## 4.6 Risk Management

The SRS manages risks through the Finance and Governance (F&G) Board and through the Business and Collaboration (B&C) Board as agreed with those Boards. The split of risks across the Boards is documented below:

### F&G Board manage:

Legal / Statutory Obligations  
Reputational  
Assets and Property  
Financial

### B&C Board manage:

Technology and Innovation  
Improvement and Performance  
Emergency Management  
Major Projects

Each Board takes a decision at each meeting as to whether any risks require escalating to the Strategic Board at each quarterly meeting.

The risks consistently escalated to the Strategic Board have been:

- Global supply chain.
- Cyber Security load and awareness.
- Recruitment, reward and retention.



## 5. Performance Update

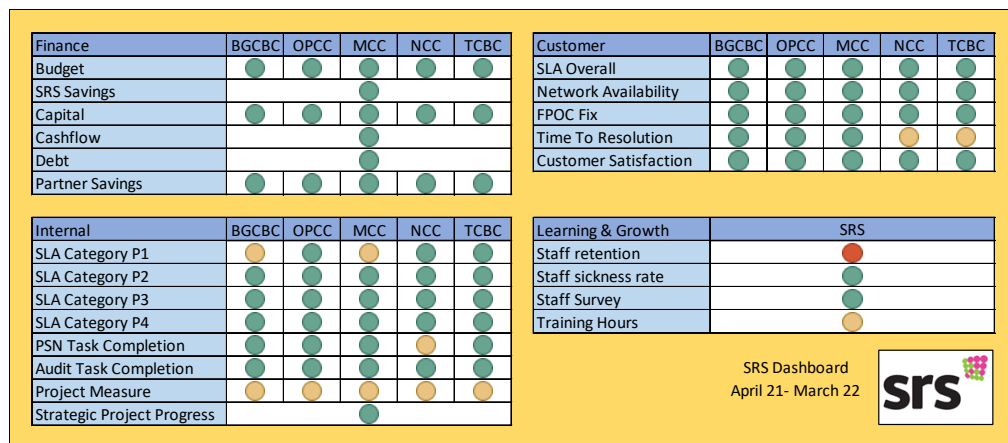
### 5.1 Investment Objectives background

The eleven original investment objectives in the business case have been signed off at previous partnership scrutiny meetings and the future of the partnership is about the SRS delivering what Newport needs in a business as usual basis. The performance section moves investment objective four into business as usual and shows how well the Service Level Agreement (SLA) is being on a regular basis.

The remaining objectives become delivery of Newport’s projects and services for which there are many examples of positive delivery detailed in section 6.

### SLA Whole Year All Partner Dashboard

The following sections use heat maps and uses the principle that the darker the green gets, the better the service to our customers. Amber and / or red do not necessarily mean we have not met a target, it just means that across the year they are the lesser performing months.



### SLA Overall

Below shows the overall SLA measures by month across the whole year of April 2021 to March 2022 for each partner. As can be seen here, the progression through the year shows a darker green. This means that we are delivering better services as the year goes on.

Calls Resolved Against SLA	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
NCC Overall	93	94	94	95	95	93	92	92	96	98	97	98	96
NCC Platinum	87	90	89	89	90	88	85	82	82	92	93	97	92
NCC Gold	92	72	85	95	97	86	92	87	89	96	98	94	94
NCC Silver	100	100	96	98	96	96	98	96	96	100	98	98	96
NCC Bronze	94	96	96	96	96	94	94	95	96	99	99	99	99





## First point of contact (FPOC)

An important measure defined by all of our customers is the percentage of calls fixed at the first point of contact (FPOC). This means that the first person spoken to can resolve the call rather than it having to be passed off to another person or having to wait for a call back. It takes a lot of time and effort for our staff on the Service Desk to learn the common calls for five partners and to be able to respond to them effectively, even more so with the high level of turnover in that area. Below shows that turnover well, the results have generally stayed the same, probably more consistent than at the start of the year with some dips throughout. The majority of months the target is met and where it is not, it is due to higher volumes of new starters in the Service Desk and that learning process.

% Resolved at 1st POC	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
NCC	81%	70%	78%	76%	74%	77%	75%	72%	75%	78%	82%	76%

## Customer Satisfaction

Each time a call is closed the customer has an opportunity to complete a survey which comes back to us at the SRS. Those surveys are collated each month and presented back to each individual delivery group to show them the view that their own staff have of our service. The return rate of surveys is usually low compared to the number of calls per month simply because people tend not to have time to fill a survey out. With that in mind we have made the surveys far quicker and simpler to fill out over the last six months with a view to increase the level of feedback and to ensure our services can improve further. We feel that the below really highlights how well the customer service training has gone and how much better our staff are at dealing with calls. Through a very challenging year the SRS has managed to improve the level of customer satisfaction and we seek to improve further on those figures in 2022-23.

Customer Satisfaction	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
NCC	66.26%	71.65%	67.18%	66.35%	61.27%	63.82%	60.00%	75.00%	67.00%	90.00%	82.00%	93.00%



## 6. Major Initiatives

### 6.1 COVID support and Office 365 services

The pandemic continued to have a considerable impact into 2021-22 and the SRS supported throughout the entire period. Office 65 services, particularly Teams, were very well used and have proven very successful in the move to remote working. For Newport this was essential.

### 6.2 Newport Data Centre Migration

Move partners to an alternate physical data centre and decommission the current Blaenavon data centre and alternate computer rooms by the end of FY 2022-23 saving approximately £4M based on Net Present Value calculations.

- An incredible effort to get Vantage procured and installed by the end of December 2021 and all equipment commissioned and live by January 2022
- Blaenau Gwent migration started at the end of January 2022 and completed May 2022
- TCBC / MCC started March 2022 and ended October 2022
- NCC started October 2022 and planned to be complete prior to the end of FY 2022-23
- Truly shared environments and infrastructure

### 6.3 Cloud Telephony

Migrate all partners (LA, Police and Edu) to cloud telephony, cloud contact centres and cloud switchboards by the end of 2023, reducing the overall cost by replacing the need for capital investment with a lesser ongoing revenue cost.

- We have started testing Teams Telephony with Newport users

### 6.4 Cloud Storage

Migrate all partners (LA, Police and Edu) to Sharepoint Online by 2023 and remove the need for on premise storage therefore reducing cost.

- Sharepoint online, the Newport Intranet has been successfully migrated



## 6.5 Education

There are three major updates for Education:

### 1. Device rollout as part of EdTech

The SRS has rolled out over 5,500 devices across the four Authorities in the financial year 2021-22 with 2849 of those being in Newport. The full breakdown is shown below and this has been based on putting schools needs at the heart of the work. The numbers are representative of the size of the Authority, the schools and therefore the funding granted by WG as part of this wave of funding.

	<u>NCC</u>
Laptop	111
Desktop	122
Monitors	110
Chromebooks	1823
iPads	334
Macbook Pro	14
MacMini	15
Charging Trolley	86
Projectors	129
Screens	105
	2849

### 2. SLA sign ups for three years across all partners

The SLA has been a contentious issue in all LA's for a number of years. We moved to a one year SLA prior to COVID as schools were considering stepping away from the service. There has been a dramatic turnaround driven by our willingness to develop a Partnership Strategy with schools which puts their needs at the heart of the service. As a result of this we now have all schools signed into three year SLA's and we also have had some schools return to the service that were out of SLA when their Authority joined the SRS.

### 3. Education Data Centre Migration

The Education provision has also migrated to the new data centre in Vantage. The difference here is that Education did not have new equipment which meant we had to reuse everything from



Blaenavon and take it to Vantage in Newport. Whilst not in this financial year the work will take place between July 23rd and August 5th. The work was originally planned for the end of the 21-22 financial year but due to ongoing pandemic disruption to schools we consulted with Headteachers and we agreed to move the work to the summer term.

## 6.6 Net Zero contribution of the SRS

Data Centre Footprint - the extensive work involved in moving from multiple provisions across all Local Government partners into one footprint in the new Vantage data centre has reduced the environmental impact of four separate implementations.

Data Centre Energy - the four separate provisions all used energy in different ways and it is fair to say that the Newport computer rooms were energy inefficient. Even the well specified Blaenavon facility is less efficient than the new Vantage provision due to improvements in technology. When the migrations are complete towards the end of Q4 2022-23, the SRS will be able to compare the previous energy usage to the total consumption in the new location and provide an estimate of the energy reduction impact. In addition to this, the Vantage data centre uses 100% certified renewable energy.

Moving to Sharepoint Online for MCC / NCC / OPCC - by moving large amounts of on premise Sharepoint functionality into Office 365, the SRS has been able to remove large amounts of infrastructure across the organisations. This reduces energy consumption and physical footprint.

## 6.7 Social Value

The SRS has recently started taking on apprentices from the local area and we hope to grow this scheme into a wider group of apprentices over the coming year.

Disposals contract – we embedded a new disposals policy which reduces our carbon footprint and saves money, devices are now recycled into the community instead of being destroyed and still meets all security requirements.





Mae'r dudalen hon yn wag yn

# Scrutiny Report

## Performance Scrutiny Committee - Partnerships

### Part 1

Date: 7 December 2022

## Subject Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV) 2021/22

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Natalie Poyner	Head of Children Services
Finn Madell	Head of Corporate Safeguarding
Amy Thomas	VAWDASV Regional Lead Advisor

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to

1. Review the Gwent VAWDASV Progress Report and scrutinise progress against the objectives aligned to the VAWDASV Regional Strategy
2. Consider the Implementation Plan and the key strategic priority work plans for VAWDASV within the corporate arrangements for the whole Council
3. Determine if it wishes to make any comment / recommendations to Cabinet regarding the report and how the Council is incorporating its VAWDASV requirements and obligations under the Act

### 2 Context

#### Background

- 2.1 The Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 places a duty on Local Authorities and Local Health Boards to publish a report of the progress made

during each financial year in achieving the objectives specified in local/regional strategies. The statutory responsibilities under the VAWDASV (Wales) Act 2015 are discharged through the VAWDASV Partnership Board and annual reporting against the regional strategy and delivery plan are submitted into Gwent Public Services Boards.

- 2.2 The Gwent Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) strategy 2018 – 2023, approved by each of the Gwent Public Services Boards in 2018 prior to publication in May 2018, sets out Gwent’s aims against the six strategic priorities. This report describes the progress made against the Strategy in 2020/21. A glossary of abbreviations used within the document can be found at the end of the report for reference.
- 2.3 Through a structure of working groups the VAWDASV Partnership Board, ensures that the priorities identified in the regional Strategy translate into actions that can make a real difference to the well-being and safety of people living in Newport and across Gwent, both now and in the future.
- 2.4 Newport City Council are the host for the regional VAWDASV team.

Newport council Officers are involved in all the working groups that report into the VAWDASV Board, as listed below:

- Gwent VAWDASV Strategic Delivery Group
  - Gwent Domestic Homicide Review (DHR) Planning Group
  - Gwent VAWDASV Communication and Engagement Group
  - Gwent VAWDASV Whole Education Approach Group
  - Gwent VAWDASV Commissioners Group
  - Gwent MARAC Steering Group
  - Gwent VAWDASV Perpetrator Response Group
  - Gwent VAWDASV Training Subgroup
  - Gwent VAWDASV Community of Practice
- 2.4 To strengthen the work of the region and beyond, Gwent VAWDASV is represented on Welsh Government groups including: Sustainable funding group; National Training Framework Ask and Act Steering Group; Single Unified Safeguarding Review Steering Group and associated subgroups; All Wales Honour Based Abuse Leadership Group; and the Welsh Government (WG) Perpetrator Work Stream and associated task and finish groups. All learning from these groups is shared with Board and relevant subgroups and provides Gwent with the opportunity to raise any concerns with the appropriate members of Welsh Government.
  - 2.5 As Scrutiny is not a decision-making forum, the Scrutiny Committee’s review and subsequent comments / recommendations on this matter will be reported to the Cabinet for consideration and action.
  - 2.6 As Elected Members, and Scrutiny Members, the Committee has an important role in considering the arrangements that the Council has in place as a relevant authority within the VAWDASV Act. To ensure the Council is carrying out all key requirements of the Act to ensure citizens affected by VAWDASV have services available to them on a local footprint.

### **3 Information Submitted to the Committee**

- 3.1 The Gwent VAWDASV Strategy has Six Strategic Priorities based on the Welsh Government National Strategy. Key headlines for 2020-2021 are highlighted below with the full VAWDASV Gwent progress report attached at section 8. A new Gwent VAWDASV Commissioning Board convened in November 2021 with the Director of Social Services of Newport Council as Chair, this Board will provide governance and oversight and hold all relevant authorities to account against the regional and national strategy and Acts.



- 3.2 2020-21 was an unprecedented year due to the impact of the COVID-19 pandemic, this resulted in reduced ability of victims and perpetrators to seek support and necessitated a change in practice for all partner organisations.
- 3.3 Despite media reports of increased calls to helplines in England, in Newport and across Gwent we saw a drop in police calls and referrals to specialist support services. As a response we worked with key partners to develop and share a social media campaign encouraging people to seek help and support.
- 3.4 Additional regional funding bids to Welsh Government and the Ministry of Justice were successful and allocated to support specialist sector organisations in Newport and wider Gwent. This included Barnardos Opening Closed Doors projects based in NCC that secured Home Office funding to continue their work with families affected by Domestic Abuse. Senior leaders in NCC were instrumental this year in securing sustainable partnership funding for the regional IDVA and MARAC coordination resource.
- 3.5 A regional conference was facilitated in March 2021 aimed at improving awareness of all forms of VAWDASV, including domestic abuse, coercive control, domestic homicide, honour-based abuse and forced marriage. 92 individuals from across Gwent and beyond attended during the day. With 16 of those from NCC. In September and October 2021, we followed this conference with a series of three regional group 6 seminars aimed towards senior leaders. 10 NCC senior leaders attended one or more of those sessions which demonstrates the commitment across the council for this agenda.
- 3.7 Representatives from NCC and wider Gwent have been instrumental in piloting a new approach for Domestic Homicide and other practice reviews, with a senior leader from NCC leading the work with Welsh Government on a Single Unified Review Process (SUSR), and piloting conducting Domestic Homicide Reviews using the Adult Practice Review methodology.
- 3.8 Newport Neighbourhood Care Networks led the implementation of the IRISi project across the region was agreed with a start date of 2021-22. This will enable early identification and referral via GP practices of domestic abuse.
- 3.9 Group 1 VAWDASV training saw a greatly increased update during 2020-21 in comparison with previous years with NCC reporting completion by 60% of the workforce. In their letter responding to the National Framework annual reports, Welsh Government states 'the average completion rate for the combined local authorities is: 68%', Newport City Council is currently 13 in the table of 22 local authorities across Wales in relation to Group 1 completions. Face to face training at Group 2 and 3 was significantly affected by the lockdown, however, 29 NCC staff completed Group 2 during the year.

## 4. Suggested Areas of Focus

### Role of the Committee

#### The role of the Committee in considering the report is to:

- Establish whether the Implementation Plan is effectively prioritising workstreams to meet needs and having an impact for citizens of Newport
- Establish whether within these workstreams, associated key priorities and themes are appropriately addressed and support commitment to addressing VAWDASV with clarity of purpose
- Consider the level of partnership working to effectively improve outcomes for Newport citizens affected by, or impacted by VAWDASV
- Consider how the Regional Team can work closely with Members in their roles as Councillors and Members of Scrutiny Committees to plan and access suitable training pursuant to the statutory National Training Framework requirements.

### 4.1 Suggested Lines of Enquiry

The following broad lines of enquiry are following reflection of work currently being undertaken as part of the review and updating of the current regional strategy:

#### 4.1.1 Partnership Working:

- Are Members satisfied that all agencies and organisations connected to VAWDASV are adequately represented within the partnership, to support collaboration for a single purpose, joint working and tackling issues together?
- Is there evidence that there are adequate partnership arrangements on both a strategic and operational level to implement the requirements of the Act?
- Is it evident that Newport CC is maximising its potential in respect of partnership working to meet its statutory requirements and obligations under the Act?

#### 4.1.2 Quality and Performance:

- Is it clear how the lived experience of survivors is represented and embedded within the partnership arrangements, and their voices are used to continuously improve services?
- Are Members able to establish if the partnership arrangements in place have led to service improvement, including how learning from partners is shared and embedded across the sector?
- Are Members satisfied that there are appropriate governance structures in place, and these are clear and working effectively to improve outcomes for Newport citizens?

#### 4.1.3 Practice:

- Are members confident that there is sufficient focus on prevention as well as adequate and effective early intervention and prevention services in place to reduce problems for the future?

- Is there evidence that appropriate systems and opportunities are in place to support the VAWDASV workforce in building resilience and developing skills to deliver high quality services?
- Are appropriate systems in place across NCC to meet statutory requirements, including training targets at each level of the National Training Framework?
- Are Members clear in their roles, responsibilities, and accountabilities in respect of VAWDASV and the Act?

## Section B – Supporting Information

### 5 Supporting Information

- 5.1 The Gwent VAWDASV regional delivery plan 2020-2021 provides an update of key actions against each of the strategic priorities.
- 5.2 The Gwent VAWDASV implementation plan 2021-2022 details this year’s objectives and actions.

### 6 Links to Council Policies and Priorities

- The Annual VAWDASV report has links to both the *Aspirational People and Resilient Communities* Corporate Plan Commitments.

### 7 Wellbeing of Future Generation (Wales) Act

The Committee’s consideration of the delivery of the VAWDASV Strategy in Newport should consider how the Partnership is maximising its contribution to the five ways of working. The following are examples of the types of questions to consider:

5 Ways of Working	Types of Questions to consider:
<b>Long-term</b> The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.	What long term trends will impact upon the delivery of the VAWDASV Priorities?
	How will changes in long term needs impact upon the delivery of the VAWDASV Priorities in the future?
<b>Prevention</b> Prevent problems occurring or getting worse.	What issues are facing the Partnership’s service users at the moment?
	How is the Partnership addressing these issues to prevent a future problem?
<b>Integration</b> Considering how public bodies’ wellbeing objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.	Are there any other organisations providing similar / complementary services?
	How does the Partnership’s performance upon the delivery of the VAWDASV Priorities impact upon the services of other public bodies and their objectives?
<b>Collaboration</b> Acting in collaboration with any other person (or different parts of the organisation itself).	Who has the Partnership been working with to deliver the VAWDASV Priorities?
	How is the Partnership using knowledge / information / good practice of others to inform / influence delivery of the VAWDASV Priorities?

<p style="text-align: center;"><b>Involvement</b></p> <p>The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.</p>	How has the Partnership sought the views of those who are impacted by the delivery of the VAWDASV Priorities?
	How has the Partnership taken into account diverse communities in decision making?

## 8. Background Papers

Include all additional documents that are referenced in the report, and those that you have used as background reading. Hyperlink to online versions of them if available.

- [The Gwent Violence against Women, Domestic Abuse and Sexual Violence Strategy 2018 - 2023 \(gwentsafeguarding.org.uk\)](https://www.gwentsafeguarding.org.uk/)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2022-2027](#)



- 1. Letter - National Training Framework

Report Completed: 7 December 2022



# VAWDASV

Gwent Violence Against Women, Domestic Abuse and Sexual Violence  
Trais Yn Erbyn Menywod, Cham-drin Domestig a Thrais Rhywiol Gwent

**Title:** UPDATE REPORT ON BEHALF OF THE GWENT VIOLENCE AGAINST WOMEN, DOMESTIC ABUSE AND SEXUAL VIOLENCE BOARD

**Subject:** GWENT VAWDASV BOARD ANNUAL REPORT  
2021-22

**Date:** June 2022

---

*Due to elections and summer hiatus, this report has yet to be signed off by each Local Authority Scrutiny Committees or the Gwent Public Services Board, therefore, hasn't been published on the Gwent Safeguarding website.*

June 2022

Tudalen 29

## 1.0 Purpose

The Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 places a duty on Local Authorities and Local Health Boards to publish a report of the progress made during each financial year in achieving the objectives specified in local/regional strategies. The statutory responsibilities under the VAWDASV (Wales) Act 2015 are discharged through the VAWDASV Board with annual reporting against the regional strategy and delivery plan were previously submitted to each of the 5 Public Services Board in Gwent. In October 2021, these boards merged into a regional Gwent Public Services Board. This report will be submitted to each Local Scrutiny Committee and to the Gwent Public Services Board for comment and approval.

The Gwent Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) strategy 2018 – 2023, sets out Gwent's aims against the six strategic priorities. This report describes the progress made against the Strategy in 2021/22. A glossary of abbreviations used within the document can be found at the end of the report for reference.

## 2.0 Background

The Gwent Regional Team was established in April 2015 to formalise regional collaboration; to bring together and further develop structures to implement new legislative requirements under the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015. The early development of the regional model based on progress made as the pilot area for regionalisation for Welsh Government. As the national pathfinder region, we have brought together the strategic governance, development and co-ordination of the VAWDASV agenda ahead of other regions in Wales.

The Core Welsh Government VAWDASV Grant is one element of funding that contributes to the regional response to VAWDASV. During 2021-22 this grant was used to fund the regional coordination team, regional multi-agency training, and communication and engagement activities, along with just over 50% towards the regional IDVA service and for funding a specialist HBA advice worker via BAWSO. Funding is provided on annual basis on approval of the regional delivery plan.

Additional Welsh Government VAWDASV regional grants accessed during 2021-22 enabled the region to fund the following

- Additional perpetrator intervention provision
- Specialist advice workers working with diverse communities
- Hospital based IDVA
- Additional counselling provision for those affected by Domestic Abuse
- Additional sessional counselling provision for those affected by Sexual Violence
- Wellbeing worker for children and young people affected by VAWDASV
- Additional ISVA provision and training costs
- Regional training to support practitioners
- Development and delivery of VAWDASV training to the hair and beauty sector
- Counselling, clinical supervision and reflective practice sessions for practitioners
- Target hardening equipment
- Arts and craft resources for children and young people
- Information and materials to raise awareness of where and how to access help and support
- Dispersed accommodation for those where refuge is not appropriate

Within the region specialist services are predominately funded via Housing Support Grants and Ministry of Justice funding through the Office of the Police and Crime Commissioner.

The Gwent Commissioning Board (Board) provides governance for the region in respect to VAWDASV and brings together statutory and commissioning bodies. Board membership includes representatives from each of the five local authorities Social Services and Education, departments Gwent Police and the Office of the Police and Crime Commissioner, Aneurin Bevan University Health Board, Wales Ambulance Service Trust, Her Majesty's Prison and Probation Service, Registered Social Landlords, Housing Support Grant Regional Teams, South Wales Fire and Rescue Service, and Gwent Safeguarding Boards. A senior Welsh Government Official attends each Board meeting enabling two way sharing of information, practice sharing and risk management.

June 2022

Through a structure of working groups the Board, ensures that the priorities identified in the regional Strategy translate into actions that can make a real difference to the well-being and safety of people living in Gwent, both now and in the future.

Working groups, reporting into the Board, are listed below:

- Gwent VAWDASV Strategic Delivery Group
- Gwent Domestic Homicide Review (DHR) Planning Group
- Gwent VAWDASV Communication and Engagement Group
- Gwent VAWDASV Whole Education Approach Group
- Gwent Honour Based Abuse Group
- Gwent MARAC Steering Group
- Gwent VAWDASV Perpetrator Response Group
- Gwent VAWDASV Training Sub Group
- Gwent VAWDASV Specialist Sector meeting

The level of membership and collaboration across the groups enables representation from all key partners, maintaining a strong focus on those affected by VAWDASV across Gwent.

To strengthen the work of the region and beyond, Gwent is represented on Welsh Government groups including: Sustainable funding group; National Training Framework Ask and Act Steering Group; Single Unified Safeguarding Review Steering Group and associated sub groups; All Wales Honour Based Abuse Leadership Group; and the Welsh Government (WG) Perpetrator Work Stream and associated task and finish groups. All learning from these groups is shared with Board and relevant sub groups, and provides Gwent with the opportunity to raise any concerns with the appropriate members of Welsh Government. During 2021—22 members of the Board were core members of the Welsh Government National Strategy Working Group during the drafting and subsequent publication of the second National Strategy in May 2022.

### 3.0 Strategy and Delivery plan

As detailed above the initial focus for the Board was to formalise regional collaboration by developing and publicising The Gwent VAWDASV Strategy 2018 – 2023. Published in May 2018, the strategy identifies six Strategic priorities that will contribute to the pursuit of the **prevention** of violence and abuse, the **protection** of victims and the **support** of all those affected. <https://www.gwentsafeguarding.org.uk/Documents-en/VAWDASV/Gwent-VAWDASV-Strategy.pdf> .

Since publication, detailed objectives, and actions under each strategic priority (SP) are monitored and evaluated through an annual delivery plan. The Strategic Delivery Group is responsible for monitoring and evaluating progress against this delivery plan, with key risks escalated to the Board. In addition to the monitoring and evaluation undertaken by the Strategic Delivery Group (SDG) and Board, relevant authority scrutiny processes also evaluate performance through this annual progress report.

Key progress against each strategic priority is detailed in the appendix and forms the substance of this annual report.

### 4.0 Key 2021-22 Considerations

As with 2020-21, the COVID19 pandemic had a significant impact on citizens, partner organisations and the types of activities that could be facilitated. Although frontline work returned on a face-to-face basis, due to restrictions at different times during the year, much of the regional work continued via virtual means. As with the previous year, the regional Advisor and Team facilitated a flexible approach, open and regular communication, and an adaptive regional annual action plan to continue to prevent, protect and support those in Gwent affected by VAWDASV. It is important to note the regional team were affected by reduced resources during this year, with the Training and Education coordinator away from September on maternity leave and difficulties with recruitment and retention of cover arrangements.

Partners highlighted a recruitment crisis and staff absence as the greatest challenges of 2021-22 and cross agency and regional strategic support has needed to be more flexible to support survivors, victims, perpetrators and children and

June 2022

young people during the year. Recruitment issues have also had a significant adverse impact on training provision and attendance showing through the graphs in the appendix of this report.

The multi-agency strategic membership of the Board, and membership of all subgroups has enabled sharing of best practice, risks, and opportunities. Communication has been supported via a weekly roundup of information shared with all contacts.

April 2021 saw the implementation of the Domestic Abuse Act, which provides a legislative framework for Domestic Abuse for non-devolved and devolved organisations, with significant improvements and changes in relation to Criminal Justice processes and charges. It is important to ensure all partners were aware of the implications for this piece of legislation alongside the Welsh Government Act. Work also began on the second Welsh Government VAWDASV National Strategy.

In addition to local actions and activities, Welsh Government campaigns were supported throughout the year to raise awareness of VAWDASV and where and how to access support.

## 5.0 Survivor Engagement

Survivor engagement is key to the work and focus of the region and the regional strategy. The results of the engagement work undertaken in 2020-21 with seldom heard communities led to the implementation of a Community of Practice to increase awareness of the needs of different groups and communities and to share best practice across Gwent partner agencies, as well as supporting service delivery and commissioning of services across Gwent. To support this area of work the new Gwent VAWDASV Communication and Engagement Strategy was agreed by subgroup members.

## 6.0 Governance Commissioning and Partnerships

Gwent partnerships and collaboration has continued to develop since the introduction of the VAWDASV (Wales) Act 2015 and the implementation of the Partnership Board in 2016. As mentioned in last year's report, an independent review of the regional resource and governance for VAWDASV in Gwent identified areas of improvement and recommended further work to strengthen Governance and commissioning in line with the Guidance resulting in the introduction of the Commissioning Board. Governance for the agenda is also being considered in line with the implementation of the Gwent Public Services Board in October 2021 and their ongoing review into Community Safety as a whole.

Raising the profile of VAWDASV as 'everybody's business' has been supported both by the above, and increased collaborative working with other relevant regional Boards including the Safeguarding Boards, Regional Partnership Board, Substance Misuse Area Planning Board, the Suicide and Self-Harm Prevention Board, and the Regional Housing Support Collaborative Board.

Gwent Group 6 seminars for strategic leaders across the region facilitated during 2021-22 strengthened knowledge and 'buy-in' from statutory agencies and gave the opportunity for senior leaders to hear directly from survivors, victims and specialist service providers.

Following the Domestic Homicide-Adult Practice Review pilots Gwent has continued to support the Welsh Government work around the Single Unified Safeguarding Review being led by Liane James with significant progress made during this year. It is hoped elements of this work will help inform and influence the Home Office work during 2022-23 with reviewing and updating the DHR Guidance.

### Looking forward

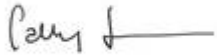
The Gwent Regional VAWDASV Strategy is due to be refreshed during the following year in line with the second Welsh Government VAWDASV National Strategy and associated Blueprint, along with legislative guidance to support the Domestic Abuse Act 2021. This gives the region the opportunity to review progress against and evaluate the impact of

June 2022



the Regional Strategy published in May 2018 and provides focused opportunity to engage with citizens, practitioners, statutory and specialist organisations, along with other key stakeholders to ensure the second regional strategy continues to prevent, protect, and support anybody affected by VAWDASV across the region.

Signed:

A handwritten signature in black ink, appearing to read 'Sally J', followed by a horizontal line.

**Sally Jenkins**  
**Chair, Gwent VAWDASV Commissioning Board**

## **APPENDIX**

Highlighted progress against each of the six strategic priorities during 2021-22 are listed below, although it is important to note some overlap.

### ***Strategic Priority 1: Increase awareness and challenge attitudes of VAWDASV across Gwent:***

Overseen by the Gwent VAWDASV Communication and Engagement Group

- Building on the success of the Gwent campaign supporting the White Ribbon campaign in 2020-21, this year's campaign's #30challenge was based on the average number of children and young people involved in domestic abuse calls reported to Gwent Police and then schools via Operation Encompass. To support this campaign along with a partner communication pack, a specially designed assembly pack was developed in conjunction with Hafan Cymru's Spectrum project and shared with all Gwent schools to use on the 25th of November and the following 16 days of action. Engagement across the region with the campaign was especially strong, including groups not traditionally involved in the VAWDASV agenda
- Collaborative webinar between the Office of the Police and Crime Commissioner's Office, VAWDASV Board and Gwent Safeguarding Board facilitated to over 100 people to raise awareness of abuse against older people on World Elder Abuse Awareness Day and to help practitioners understand the link to VAWDASV and Safeguarding
- Utilised additional community-based communication funding from Welsh Government to develop and facilitate VAWDASV training to the hairdressing and beauty sector along with supportive merchandise including hand sanitiser bottles and appointment cards with the Live Fear Free details, together with information on local services.
- Development of the Community of Practice, increasing practitioner understanding of key issues affecting citizens from seldom heard communities and how best to support. Topics for this year included:
  - Provision to support women exploited by the sex industry
  - Domestic abuse and older people and the specific and additional barriers and challenges experienced by older people in Gwent
  - No Grey Area, Welsh Women's Aid sexual harassment research paper
  - Modern Day Slavery
  - Male suicide prevention
- Community Engagement activities in collaboration with Gwent Police, Gwent OPCC, and specialist VAWDASV services to raise awareness and to identify areas of best practice and improvement. These included
  - Community event to raise awareness amongst older women through the Coffee and Laughs social group for women from diverse communities.
  - Seldom heard communities' workshop during Sexual abuse and sexual violence awareness week hosted by BAWSO together with New Pathways and Gwent Police.
- Support and facilitated National and regional awareness raising campaigns and events including:
  - International Day of Zero Tolerance to Female Genital Mutilation
  - 'Break the Bias' on International Women's Day
  - LGBT Domestic Abuse Awareness Day
- Published an article in the free Newport magazine 'The Voice' to promote the hair and beauty training sessions and to raise awareness of VAWDASV and how to access support
- Gwent Safeguarding website, including the VAWDASV pages moved to a different platform to improve visitor experience and ensure practitioners and citizens can access relevant information more easily.

June 2022

***Strategic Priority 2: Increase awareness of children and young people on safe, equal and healthy relationships, and that abusive behaviour is always wrong***

Overseen by the Gwent VAWDASV Whole Education Approach Group

- Developed a Gwent specific schools' resource to support education staff to respond to harmful sexual behaviours which has been uploaded to the Hwb and used to facilitate sessions to staff across Gwent schools
- Group
- Higher Education focused Ask and Act Group 2 training developed and facilitated to staff at the University of South Wales to increase awareness and better support staff and students.
- Spectrum Project has also been promoted as schools have gone back with some more flexibility in roll out of sessions in school.
- Operation Encompass continues to support those pupils affected by DA calls to the police, and start figures prompted this year's Gwent White Ribbon #30challenge2. WWA have been commissioned to review OE and support for CYP and schools.
- Links made with the University of South Wales to support a funding bid for research into peer-on-peer sexual abuse
- Funding provided via Welsh Government to recruit a Gwent CYP wellbeing worker, made significant impact during a time when many CYP across Gwent are experiencing difficulties during the pandemic.

***Strategic Priority 3: Increased focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety***

Overseen by the Gwent VAWDASV Perpetrator Response Group

- Following successful bids for WG and Ministry of justice funding for perpetrator services, Phoenix DAS and Barnardos Opening Closed Doors projects were able to continue perpetrator programmes and increase perpetrator intervention groups cross the region
- Worked collaboratively with key partners and citizens via social media and radio to increase awareness of the services available in Gwent for those looking to change behaviour
- Phoenix DAS and Barnardos continued working with academics on the evaluation of interventions for although the completion and publication of results has been extended due to the difficult of providing group-based support during the pandemic
- Linked to the newly recruited Perpetrator Intervention lead in Welsh Government to further improve behaviour change programmes and support across Gwent and wider Wales

***Strategic Priority 4: Make early intervention and prevention a priority***

Shared oversight by the DHR Planning Group and the MARAC Steering Group

- As with survivor engagement, early intervention and prevention is core to each strategic priority throughout the delivery plan and ensures a focus overall VAWDASV agenda and all protected characteristics. Strategic level membership on the Commissioning Board provides a greater understanding of prevention, early intervention and need across the region enabling evidence-based commissioning decisions.
- Gwent as well represented on the WG steering and task and finish groups helping with the development of the Single Unified Safeguarding Review led by Lianne James at Welsh Government, sharing learning from pilots undertaken in Gwent and RCT and supporting taking this process forward
- Ongoing work on the MARAC process and resources to minimise unprecedented impact of the pandemic, including the introduction of an improved communication method utilising Microsoft Teams, MARAC Chair training sessions facilitated across multi-agency partners, and more sustainable funding agreements
- Specialist Sector meetings held monthly to share information and use to feed into all partners via VAWDASV and safeguarding forums including local networking events

June 2022

Tudalen 35

- First meeting of the Gwent HBA Group chaired by Gwent Police held during this quarter to support Gwent partners in this aspect of VAWDASV
- Worked with HALT to facilitate a DHR learning event with practitioners from across Gwent to share best practice and learning
- Gwent HBA subgroup linking closely to the priorities of the All-Wales HBA Leadership Group and membership strengthened with a dedicated slot on SDG and Board
- IRISi project implemented in Neighbourhood Care Networks across the region. This project has enabled early identification and referral for support via GP practices.

**Strategic Priority 5: Relevant professionals are trained to provide effective, timely and appropriate responses to victims**

Overseen by the Gwent VAWDASV Training Sub Group

- Ask and Act and Specialist Syllabus training has stayed online this year due to ongoing restrictions. Additional funding accessed via Welsh Government to provide training to Aneurin Bevan University Staff although attendance on all sessions has been adversely affected by the pandemic this year with several sessions needing to be cancelled due to low numbers where staff have been away from work or relocated to cover service provision.
- Strong and effective collaboration both regionally and nationally through Ask and Act Steering Group and National strategy meetings and participation in the national evaluation of the National Training Framework
- Developed and submitted a Gwent Training the Trainer proposal to help alleviate some of the issues with trainer resource and availability across the region
- Group 6 sessions developed and facilitated with great engagement from across the region supporting increased 'buy-in' from senior leaders across the region leading to funding agreements from partners and strategic conversations to increase the profile of VAWDASV work across Gwent.

The regional NTF training information for 2021-2022 is as follows.

Group 1 – Gwent Numbers

Group 1 uptake has taken a dip since last year's increase over lockdowns. As the pandemic has eased and as life has returned to somewhat normal, people's workloads have increased and time for training has become more limited for many staff.

Relevant Authority	Aneurin Bevin University Health Board	Blaenau Gwent CBC	Caerphilly CBC	Monmouthshire CC	Newport CC	Torfaen CBC
<b>Workforce</b>	<b>13060</b>	<b>3096</b>	<b>7758</b>	<b>3070</b>	<b>6500</b>	<b>3900</b>
Year Total 2020-2021	1520	328	486	284	1426	422
group 1 completed training from roll out to date	13652	2729	4636	3018	4110	4480
As percentage of workforce - those trained from rollout to date	104.53%	88.15%	59.76%	98.31%	71.79%	114.87%

*Please note that these numbers will differ to the numbers included within the local reports. The local reports are based on live numbers of staff whereas the below requested reports consider a rolling number since 2015, as per the WG request.*

Group 2 and Group 3 – Gwent Numbers

June 2022

As described, the impact of Covid 19 has continued to impact on training delivery and attendance. As Wales has moved closer towards normality from Covid 19, we have seen attendance drop as work returns to normal and competing demands on time have increased. Many departments and areas have returned to more normal working structures and with it a backlog of work to prioritise over training.

All delivery across this last year has been online and regionally delivered. The plans for the year ahead remain with the focus on online regional delivery.

Attendee numbers for Group 2 training below:

	<b>ABUHB</b>	<b>Blaenau Gwent</b>	<b>Caerphilly</b>	<b>Monmouthshire</b>	<b>Newport</b>	<b>Torfaen</b>	<b>USW - Newport</b>
<b>Area Totals Attendance Group 2 *</b>	26	33	131	52	23	4	4
<b>Education Regional Package</b>			24	5	3	2	19
<b>ABUHB Health package *</b>	530						
<b>Overall Totals</b>	556	33	155	57	26	6	23

\*This includes regional attendance and in house local delivery

Attendee numbers for Group 3 training below:

<b>Group 3 2021-2022</b>	<b>ABUHB</b>	<b>Blaenau Gwent</b>	<b>Caerphilly</b>	<b>Monmouthshire</b>	<b>Newport</b>	<b>Torfaen</b>	<b>USW - Newport</b>
<b>Area Totals Group 3</b>	6	6	4	4	2	0	7
<b>Year total</b>	29						

Group 6

	<b>ABUHB</b>	<b>Blaenau Gwent</b>	<b>Caerphilly</b>	<b>Monmouthshire</b>	<b>Newport</b>	<b>Torfaen</b>	<b>Gwent Police</b>	<b>OPCC</b>	<b>SWFR</b>	<b>National Agencies</b>	<b>Specialists</b>
<b>Seminar 1</b>	2	2	8	2	7	3	7	1	0	1	7
<b>Seminar 2</b>	3	3	4	4	5	2	6	1	0	3	6
<b>Seminar 3</b>	2	3	5	1	4	2	5	1	1	4	7
<b>Overall Totals - individuals attended</b>	4	5	11	5	10	4	9	2	1	5	14
<b>Group 6 Seminar Total - Individuals Attended</b>	<b>70</b>										

June 2022

Tudalen 37

## Specialist Syllabus 2021-2022

As part of the ongoing commitment to training staff across Gwent on various aspects of VAWDASV multi-agency specialist syllabus training continued. This was delivered online via MS Teams. Details of the sessions and attendees follows below.

<b>Course</b>	<b>Provider</b>	<b>Delivery Days</b>	<b>Attendees</b>
Understanding Domestic Abuse and Coercive Control	Llamau	4	47
Understanding Domestic Abuse, Multi-agency Risk Assessment Conference	Llamau	4	44
Understanding Domestic Abuse and the Effect on Children and Young People	Hafan Cymru	4	51
Understanding Sexual Violence	New Pathways	4	48
Understanding Perpetrators	Phoenix DAS	3	42
HBA, FM and FMG Training	BAWSO	2	21
Understanding and Working With Male Victims	Hafan Cymru	4	40
Vicarious Trauma and Wellbeing	New Pathways	4	38
Perpetrators in the Workplace	Phoenix DAS	3	6
Sexuality and Gender Diversity Awareness Training	In=Equality	1	7
Neurodiversity and Trauma Training	New Pathways	4	88
<b>Total for 2021-2022</b>			<b>432</b>

***Strategic Priority 6: To provide victims with equal access to appropriately resourced high-quality need led strength-based gender responsive services.***

Overseen by the Strategic Delivery Group and Gwent VAWDASV Commissioners Group

- The newly formed Commissioning Board has representation at a level enabling a regional, collaborative, and multi-agency response to preventing VAWDASV across Gwent whilst supporting those affected.
- Gwent Suicide and Self-Harm prevention group set up this year, with the regional advisor and chair of the SDG part of the membership to support cross-working in relation to victims, survivors, and perpetrators of VAWDASV and the work of this group.
- Developed a briefing and facilitated sessions to devolved and non-devolved agencies to update partners on the Domestic Abuse Act, 2021, with a focus on how this and the VAWDASV Act will interact.
- Supported partnership and collaborative additional capital and revenue funding bids to increase high quality services across the region based on unprecedented demand. This included Safer Streets submissions to reduce violence against women and girls, dispersed accommodation funding for provision in all areas across the region, and to increase provision for high-risk victims.
- Worked with Gwent Police, South Wales OPCC and Welsh Women's Aid to form an All-Wales Operational Sexual Exploited Adults group to feed into WG and raise the profile of preventing adult sexual exploitation
- Preparation work began on the regional needs assessment to inform the update of the regional strategy in line with the second Welsh Government VAWDASV national strategy.

June 2022

## **GLOSSARY**

A&A – Ask and Act

APR – Adult Practice Review

DHR – Domestic Homicide Review

GTC – Gwent Training Consortium

HSG – Housing Support Grant

IDVA – Independent Domestic Violence Advocate

ISVA – Independent Sexual Violence Adviser

LBGTQ+ - Lesbian, Bi-sexual, Gay, Transsexual, Queer

Live Fear Free Helpline – National Advice Help line

MARAC – Multi Agency Risk Assessment Conference

NTF – National Training Framework

OPCC – Office of the Police and Crime Commissioner

PSB – Public Services Board

RA – Relevant Authorities

RSL – Registered Social Landlord

SDG – Strategic Delivery Group

TSG – Training Sub Group

VAWDASV – Violence against Women, Domestic Abuse and Sexual Violence

WG – Welsh Government

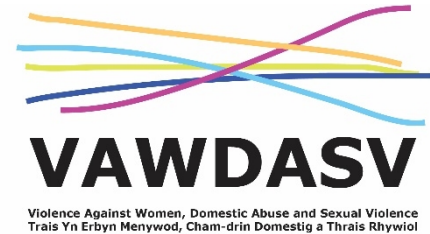
Mae'r dudalen hon yn wag yn



## **National Training Framework**

### **Training Report, Review and Plans 2022**

For Welsh Government on behalf of the Gwent Regional  
VAWDASV Training Sub Group



### **The Region**

The region consists of Blaenau Gwent County Borough Council, Caerphilly County Borough Council, Monmouthshire County Council, Newport City Council, Torfaen County Borough Council, and Aneurin Bevan University Health Board.

### **Part 1 – Gwent’s Structures, Approach and Implementation of the National Training Framework**

Gwent has continued its role as an early adopter and has continued its commitment to feed into the national progression of the NTF. Gwent has retained a committed Training Subgroup who are keen to ensure that 2021-2022, even under ongoing CV19 restrictions, RA’s involvement with VAWDASV and in particular, the NTF increases. As a region, we remain committed to improving working structures and sharing lessons learnt. The growth of NTF and in particular the roll out Ask and Act around the country has also provided Gwent with some key learning from collaborations and networking. The aim now for the Gwent region is to ensure the good work that has been achieved over the last few years is not only maintained but built on and developed further.

#### **Gwent VAWDASV Training Sub Group (TSG)**

##### **- Purpose and Governance**

The Gwent VAWDASV Training Sub Group, established in December 2016, oversees and drives forward this work. This sub group has continued to work within the region offering guidance and oversight of the ongoing work of the NTF within Gwent and retain oversight of the Gwent Training Consortia.

As a group under the oversight of the Gwent Violence against Women Domestic Abuse and Sexual Violence (VAWDASV) Partnership Board, it provides quarterly update reports to the Strategic Delivery Group and the Board.

The Training Sub Group assists relevant authorities in fulfilling their requirements under the National Training Framework (NTF) as part of their duties under the Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV) (Wales) Act 2015.

The Training Sub Group implements the training objectives outlined in the Gwent Violence against Women, Domestic Abuse and Sexual Violence Delivery Plan in line with the published strategy for Gwent. This group reports into the Regional VAWDASV Strategic Delivery Group responsible for the delivery of the strategic plan on behalf of the Gwent VAWDASV Partnership Board.

- Membership of Gwent Training Sub Group consists of:

- Gwent VAWDASV Regional Team
- Blaenau Gwent CBC
- Caerphilly CBC
- Newport CC
- Monmouthshire CC
- Torfaen CBC
- Wales Ambulance Service Trust
- South Wales Fire and Rescue
- Aneurin Bevan University Health Board
- Specialist VAWDASV Services

The membership of the Regional Training Subgroup will be increased over the next 12 months. This increase will focus on organisations what are now able to also participate in regional NTF training offers. We believe that including these organisations will not only improve strategic discussions on training but also will best serve the people of Gwent with a more unified service response to VAWDASV as a whole.

- Gwent Police
- Registered Social Landlords
- Probation Services

- Covid 19

As Wales returns back to a more normal way of life post pandemic, we have very much seen the impacts on training. As people return to work as normal, along with increased need following a back log from 2 years of pandemic, training becomes lower on the priority list. This was very much seen in Q4 of 2021-2022 and we expect to continue to see this impact through this year certainly and likely a few years to come. We feel that this is important to bear in mind for context of this report and future plans.

## Part 2- Gwent Training 2021/2022

### Group 1 – Gwent Numbers

Group 1 uptake has taken a dip since last year's increase over lockdowns. As the pandemic has eased and as life has returned to somewhat normal, peoples work loads have increased and time for training has become more limited for many staff.

Relevant Authority	Aneurin Bevin University Health Board	Blaenau Gwent CBC	Caerphilly CBC	Monmouthshire CC	Newport CC	Torfaen CBC
<b>Workforce</b>	<b>13060</b>	<b>3096</b>	<b>7758</b>	<b>3070</b>	<b>6500</b>	<b>3900</b>
Year Total 2020-2021	1520	328	486	284	1426	422
group 1 completed training from roll out to date	13652	2729	4636	3018	4110	4480
As percentage of workforce - those trained from rollout to date	104.53%	88.15%	59.76%	98.31%	71.79%	114.87%

Please note that these numbers will differ to the numbers included within the local reports. The local reports are based on live numbers of staff whereas the below requested reports consider a rolling number since 2015, as per the WG request.

### Group 2 and Group 3 – Gwent Numbers

As predicted, the impact of Covid 19 has continued to impact on training delivery and attendance. Group 2 and 3 training has taken place online again this year and received well. This year we have continued to have a specialist lead delivery with the Gwent Training Consortia supporting delivery regionally. We have been pleased to have Group 3 training delivered this year once again. As a regional we worked hard to update the group 3 training for the region to ensure that it was a relevant and useful as possible. Evaluations for both Group 2 and Group 3 delivery is embedded below.

As Wales has moved closer towards normality from Covid 19, we have seen attendance drop as work returns to normal and competing demands on time have increased. Many departments and areas have returned to more normal working structures and with it a backlog of work to prioritise over training.

All delivery across this last year has been online and regionally delivered. The plans for the year ahead remain with the focus on online regional delivery.

Attendee numbers for Group 2 training below:

	ABUHB	Blaenau Gwent	Caerphilly	Monmouthshire	Newport	Torfaen	USW - Newport	
Area Totals Attendance Group 2 *	26	33	131	52	23	4	4	*This includes regional attendance and in house local delivery
Education Regional Package			24	5	3	2	19	
ABUHB Health package *	530							
Overall Totals	556	33	155	57	26	6	23	
Year Total	856							

Attendee numbers for Group 3 training below:

Group 3 2021-2022	ABUHB	Blaenau Gwent	Caerphilly	Monmouthshire	Newport	Torfaen	USW - Newport
Area Totals Group 3	6	6	4	4	2	0	7
Year total	29						

### Group 6

As a region we were keen to progress our Group 6 involvement and attendance at events. By way of addressing the lack of attendees we have seen from the region at previous nationally held events, we decided to run 3 morning sessions over a 6-week period for the region. We split the 3 sessions into topic areas to ensure that we covered a range of VAWDASV topics. This ensured that conversations weren't solely focused on DA. We were thrilled with the attendance the impact these that was felt from the sessions. Below is a breakdown of the attendances. We are considering ways to keep this going in the future and what we can do this year.

	ABUHB	Blaenau Gwent	Caerphilly	Monmouthshire	Newport	Torfaen	Gwent Police	OPCC	SWFR	National Agencies	Specialists
Seminar 1	2	2	8	2	7	3	7	1	0	1	7
Seminar 2	3	3	4	4	5	2	6	1	0	3	6
Seminar 3	2	3	5	1	4	2	5	1	1	4	7
Overall Totals - individuals attended	4	5	11	5	10	4	9	2	1	5	14
Group 6 Seminar Total - Individuals Attended	70										

Here is a link to the evaluation summary for Group 6 Gwent Seminars

[https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjq8ba31VVX\\_Cxk\\_zpKvNLF9W9LsupURFJGNTdCRjRONTJYR1FSODBXRzIUROZFWiQIQCN0PWcu&AnalyzerToken=82T25fvxV5oHeoCXUfUKfw0bdv1ijNE](https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjq8ba31VVX_Cxk_zpKvNLF9W9LsupURFJGNTdCRjRONTJYR1FSODBXRzIUROZFWiQIQCN0PWcu&AnalyzerToken=82T25fvxV5oHeoCXUfUKfw0bdv1ijNE)

### Specialist Syllabus 2021-2022

As part of our ongoing commitment to training staff across Gwent on various aspects of VAWDASV we have continued to deliver specialist syllabus training. This year has seen this training continue to be delivered online via MS Teams. With partners, we have provided the region with;

Course	Provider	Delivery Days	Attendees
Understanding Domestic Abuse and Coercive Control	Llamau	4	47
Understanding Domestic Abuse, Multi-agency Risk Assessment Conference	Llamau	4	44
Understanding Domestic Abuse and the Effect on Children and Young People	Hafan Cymru	4	51
Understanding Sexual Violence	New Pathways	4	48
Understanding Perpetrators	Phoenix DAS	3	42
HBA, FM and FMG Training	BAWSO	2	21

Understanding and Working With Male Victims	Hafan Cymru	4	40
Vicarious Trauma and Wellbeing	New Pathways	4	38
Perpetrators in the Workplace	Phoenix DAS	3	6
Sexuality and Gender Diversity Awareness Training	In=Equality	1	7
Neurodiversity and Trauma Training	New Pathways	4	88
<b>Total for 2021-2022</b>			<b>432</b>



SS Training  
2021-22.docx

Please see this embedded summary and evaluation link for all training above.

### Specialist Syllabus 2022 - 2023

For 2022-2023 we thought that I would be good to add in some more niche areas of learning and then return to basics next year and then review some needed niche training areas the year after again. We hope that this ensures that staff across Gwent get as broader understanding of the range of VAWDASV as possible. Sadly our budget is a little more constrained than in previous years meaning we can only allocate 2 of these sessions throughout the year.

<b>Courses running 2022-2023</b>	<b>Provider</b>	<b>Delivery Days</b>
Understanding Coercive Control	Hafan Cymru	2
Understanding Trauma Bonding and Trauma informed practice	Llamau	2
Understanding Perpetrators in the Workplace	Phoenix DAS	2
Understanding Child and Adolescent Abusive Behaviours	Hafan Cymru	2
HBA, FM and FGM	Hafan Cymru	1
	Llamau	1
Male Victims of Domestic Abuse Awareness	Hafan Cymru	2
Male Victims of Sexual Violence Awareness	New Pathways	2
Understanding Risk and MARAC	Llamau	2

### **Part 3 - Risks and Solutions – Gwent VAWDASV Training Subgroup**

Over the last four years, we have seen it necessary to include in risk and solutions for the region, to enable review and reflection to be measurable and considered.

From last year's risks and solutions as a region we have worked to address the risks and solutions.

<b>2021-2022 Risk Solutions and Outcomes</b>		
<b>Risk</b>	<b>Solution proposed</b>	<b>Outcome achieved</b>

<p><b>Risk 1)</b> Group 1 – Next steps information isn't clear following on from the eLearning meaning that people are undertaking the course without knowing what they can do should they be concerned about anything they then notice.</p> <p>No set refresher option. Not having a separate Group 1 refresher means that the only option is for people to repeat the same training that was developed 5 years ago. This then means data as a rolling data set could double count the same person from a few years ago.</p>	<p><b>Solution 1)</b> to develop a short information video for the region that can sit on intranets to help people understand the current picture of VAWDASV in Gwent and also how to access advice if you have concerns about anyone. This will also highlight any other training that could be of use.</p> <p>Our plan in the region to address refreshers is to await the renewed Group 1 training package as the refresher. Once this is out we will have to consider the counting issue in regards to quarterly reporting</p>	<p><b>Outcome</b> This is still in development and should be completed by January 2023</p>
<p><b>Risk 2)</b> Group 2 trained trainers. Since 2016 Gwent has had 42 trainers go through the train the trainer process, and we not only have 10 active. These losses have been due to changed roles, workloads or that they were unable to complete the TTT accreditation. We need to consider a sustainable way forward to better support the ongoing needs of the region for Ask and Act.</p>	<p><b>Solution 2)</b> To develop a proposal for our own train the trainer process with full Q&amp;A process, supervision and portfolio. The aim is to send this to WG for consideration within Q1.</p>	<p><b>Outcome</b> excitingly this proposal was completed and sent in to WG in October. The outcome of this is that we will be piloting our regional train the trainer for Group 2 and Group 3 in Q3 of 2022-2023</p>
<p><b>Risk 3)</b> the continued impact of Covid 19 will have ongoing ramifications beyond this year. Especially and particularly for those who do not have access to computers as part of their job and so cannot access online training.</p>	<p><b>Solution 3)</b> to monitor the ongoing impact on Covid on training especially the impact for those who do not work on computers and therefore do not have access to any online VAWDASV training.</p>	<p><b>Outcome</b> online training has continued to be the only/main method of delivery. The impact that we have seen is attendance in Q4 as 'normal' life has returned. This will be on our risk for next year.</p>

Three key risks and three possible solutions are below for 2022-2023:

2022-2023 Risk and Solutions	
Risk	Solution proposed
<p><b>Risk 1)</b> Concerns over consistent attendance across the region. Q4 showed us the impact of returning to normal work patterns can have on training. The impacted of this resulted in cancellation of sessions last minute, incurring unnecessary costs.</p>	<p><b>Solution 1)</b> To better utilise meetings, connections and presentation opportunities to senior management and team managers to promote training. Also, to be very conscious in highlighting that covid will have had an impact on the most vulnerable and so this training is more important than ever as staff go back out into communities and homes.</p>
<p><b>Risk 2)</b> Group 1 number monitoring continues to be a concern in the region. Assessing accurate Group 1 numbers is essential to fully knowing additional work that needs to take place to increase Group 1 numbers and awareness being raised.</p>	<p><b>Solution 2)</b> A meeting has been set for September 2022 to establish a realistic and effective way of ensuring each quarter we have a true picture of Group 1 RA %'s</p>
<p><b>Risk 3)</b> Maintaining the good work achieved last year with Group 6. National conferences have not adequately provided the support and information that we were able offer last year to those at a Group 6 level. Budget constraints mean we need to find alternative approaches</p>	<p><b>Solution 3)</b> The approach we are looking to take this year for Group 6 is to make a series of presentations to elected members and board members across the RA's in Gwent. This will give background, progress made, needs and priorities at this time. The hope will be that those who receive this information will be motivated to help enforce change and response to the VWADASV (Wales)Act 2015.</p>

#### **Part 4 - Regional Plans and Reports**

Each RA in Gwent has completed their Report independently and are contained below.

Please see this embedded document for full details.



Gwent NTF Annual  
Reports and Training

#### **Part 5 – Gwent Training Plans Summary**

Group	Training Needs	Training Development
Group 1	To be part of all RA's induction process. To monitor number against live staff totals To embed effective access methods with non-RA's including inductions	Developing regional structure to best monitor this training. Await news from WG on Group 1 refresher.
Group 2	Ongoing commitment to promoting Group 2 to appropriate staff. Monitoring uptake of Group 2 by additional organisations who are non-RA's. Piloting the regional train the trainer with each RA providing 1 member of staff to attend. Ongoing update to training and reflections on evaluations	Update of presentation and course pack. Ensuring that latest stats, new articles and policy updates are included.
Group 3	Ongoing commitment to promoting Group 3 to appropriate staff and refining the champion role clearly. Monitoring uptake of Group 3 by additional organisations who are non-RA's. Piloting the regional train the trainer with each RA providing 1 member of staff to attend. Ongoing update to training and reflections on evaluations	Update of presentation and course pack. Ensuring that latest stats, new articles and policy updates are included.
Group 4&5	Ensuring that training is promoted regionally, and updates are provided to the regional training subgroup.	-
Group 6	Consider new approaches to Group 6 engagement. Focus this year on Elected members and board members	Develop and provide a presentation to elected members and board members of RA's that takes into account their specific responsibilities and role.

#### **Part 6 – Ask and Act Group 2 and Group 3 Evaluations.**

Here is an anonymised Pre and Post course Evaluation.

Group 2 Pre Course

[https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjq8ba31VVX\\_Cxk\\_zpKvNlf9W9LsupUNOVKQIBRMOVZWTRJvjc0Mkg5SE9JWEIYUyQIQCN0PWcu&AnalyzerToken=H013NKeEMwymeZJKEahN1myyJGKeUivr](https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjq8ba31VVX_Cxk_zpKvNlf9W9LsupUNOVKQIBRMOVZWTRJvjc0Mkg5SE9JWEIYUyQIQCN0PWcu&AnalyzerToken=H013NKeEMwymeZJKEahN1myyJGKeUivr)

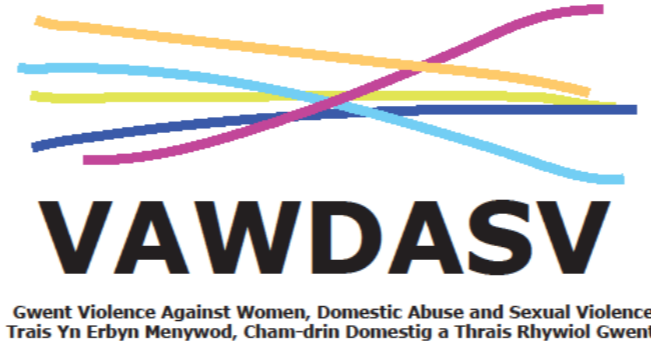
Group 2 Post Course

[https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjg8ba31VVX\\_Cxk\\_zpKvNLF9W9LsupURFJGNTdCRjRONTJYR1FSODbXRzIUR0ZFWiQlQCN0PWcu&AnalyzerToken=82T25fVxV5oHeoCXUfUKfw0bdv1ijNE](https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjg8ba31VVX_Cxk_zpKvNLF9W9LsupURFJGNTdCRjRONTJYR1FSODbXRzIUR0ZFWiQlQCN0PWcu&AnalyzerToken=82T25fVxV5oHeoCXUfUKfw0bdv1ijNE)

Group 3 Post Course

[https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjg8ba31VVX\\_Cxk\\_zpKvNLF9W9LsupUOU9WVU9TQjc0NEtIRDBYNjU5SjlyODg4MCQlQCN0PWcu&AnalyzerToken=82T25fVxV5oHeoCXUfUKfw0bdbv1ijNE](https://forms.office.com/Pages/AnalysisPage.aspx?id=eQBnLCzFs0uzytjg8ba31VVX_Cxk_zpKvNLF9W9LsupUOU9WVU9TQjc0NEtIRDBYNjU5SjlyODg4MCQlQCN0PWcu&AnalyzerToken=82T25fVxV5oHeoCXUfUKfw0bdbv1ijNE)





### Overview to Strategic Implementation Plan 2021-2022

This implementation plan supports the Gwent VAWDASV Strategy 2018-2023 under the requirements of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.

The 6 Strategic Priorities detailed within this Delivery Plan will contribute to the pursuit of the **prevention** of violence and abuse, the **protection** of victims and the **support** of all those affected.

Delivery against the six Strategic Priorities relies upon effective governance and strategic oversight. The VAWDASV Board will continue to develop collaborative partnerships with other regional boards in Gwent. The Board have responsibility for overseeing the work of the Strategic Delivery Group and addressing any systemic barriers to delivering the strategy. The role of the Board needs to evolve and support the changing priorities outlined in this year's Delivery Plan; this includes roles and responsibilities around commissioning. Strategic risks to delivering the VAWDASV strategy are monitored quarterly through a risk register and by exception reported to the Partnership Board.

Engagement and communication with people affected by VAWDASV runs through all Strategic Priorities and is an essential element to effective delivery (this work is detailed in Strategic Priority 1).

Further detail relating to each of the Strategic Priorities can be found in the [Gwent VAWDASV Strategy 2018-2023](#).

The objectives set for 2021/22 will be evaluated and developed during each quarter by the Strategic Delivery Group in line with the changing environment and progress made against the six Strategic Priorities.

\*This Delivery Plan will be a 'live' document with changes made based on the results of the adaption to meet the release of WG National VAWDASV Strategy.

\* Due to the unknown impact of COVID medium to longer term changes in delivery and priorities may be affected by any priorities that emerge.


#### **BRAG Status Definitions**

**Blue -completed**

**Red – not started or significant challenges**

**Amber – started but some challenges**

**Green – progressing well and within timescales**

Strategic Priority 1 – Increase awareness and challenge attitudes of VAWDASV across Gwent							
Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Communication and Engagement Subgroup	Update events calendar to support the wider Welsh Government activities, with specific local campaigns for this year.	May 2021	Discussed and agreed a key events calendar to be prioritised during 2021-22  Key dates 2021-22.docx	Following the success of last year's online #149challenge campaign we are keen to ensure this year is just as successful at raising awareness and challenging attitudes across the region. This year will be the #30challenge based on the average number of children and young people involved in domestic abuse calls reported to Gwent Police and then schools via Operation Encompass.	This quarter focused on the White Ribbon campaign and 16 days of action. Excellent engagement through the #30challenge via social media, school, and sports activities.	Supported BAWSO to raise awareness of FGM and how to seek support for International Day of Zero Tolerance to Female Genital Mutilation	
	Develop campaigns and activities to raise awareness of these campaigns across Gwent	March 2022	This quarter's activities involved the following: LGBTQ+ Domestic Abuse Awareness Day 28 <sup>th</sup> May - social media campaign with development of a partner pack World Elder Abuse Awareness Day 15 <sup>th</sup> June – webinar facilitated in partnership with Gwent OPCC	Planning began during this quarter to utilise the additional community communication funding to raise awareness of VAWDASV and local support networks in the region within the hair and beauty industry.	Key activities included sports sessions facilitated by sports development teams, school-based awareness raising, and activities supported by a Gwent assembly pack developed with Spectrum and local service providers, and a 30 hour walk organised by Phoenix DA to raise awareness of White Ribbon and local services, along with celebrating their 30-year anniversary.  A partner park developed in conjunction with Gwent OPCC was shared across the region with social media messages and suggested tags. This increased regional awareness and sharing of the Live Fear Free helpline, along with direct local services.  First session of the hair and beauty training sessions scheduled for the 5 <sup>th</sup> of December, however due to business pressures and worry over Omicron variant, attendees cancelled that morning.	Supported regional partners during Sexual abuse and sexual violence awareness week through social media activities and supported a Seldom heard communities' workshop hosted by BAWSO together with New Pathways and Gwent Police. This session raised awareness of sexual violence and abuse and the support services across the region. Approximately 30 women attended.  Community event to raise awareness amongst older BAME women, met with sixteen ladies from Newport who attend the Coffee and Laughs social group for women from diverse communities.  Article in the free Newport magazine 'The Voice' to promote the hair and beauty sessions and to raise awareness of VAWDASV and how to access support	

						 page(1).jpg	
Initiate and develop a Gwent VAWDASV 'Community of Practice' to support the findings and recommendations in the Gwent Engagement Project March 2021 report	March 2022	First meeting held during this quarter with good engagement and membership. Developed draft terms of reference for agreement by members.	This quarter's meeting had presentations on male suicide prevention, links to safeguarding and VAWDASV in older people, and information on a new provision for women exploited by the sex industry.	The Community of Practice is evolving well in the region with an increased willingness to share best practice and engagement results. This quarter's meeting included presentations from WWA on their sexual harassment campaign, regional Older Persons IDVA on their role and specific additional barriers and challenges experienced by older people in Gwent, and from the Gangmasters and Labour Abuse Authority regarding support and referral mechanisms linked to Modern Slavery	As part of the review of subgroups the CoP was identified as needing a re-focus. This month's meeting with the Chair agreed a way forward for the group to become a learning forum for frontline practitioners to share engagement and feedback from seldom heard communities, and to share the specialist services and projects across the whole region.		
Maintain Info round up emails sent out from the team on behalf of the Gwent Region.	March 2022	Weekly information round-up sent to dissemination group collating and sharing local and national information and campaign details	Bulletin shared widely this quarter with additional requests to be included on the distribution list	Weekly roundup continued throughout this quarter due to the amount of key information from local and national sources useful for all partners.	Discussed this way of sharing with key stakeholders, increased distribution list and all agreed this format works for them.		
Investigate the possibility of further strengthen with regional Safeguarding and VAWDASV E&C Groups	January 2022	This quarter saw both groups working in partnership with Gwent OPCC to develop and facilitate a joint webinar for Elder Abuse Awareness Day	Meeting held this quarter to discuss crossovers with both Boards and how we can support each other. Regular meetings arranged for the rest of the financial year to ensure effectiveness of messages and campaigns. Regional VAWDASV Advisor is now the Chair of the Safeguarding E&C Group to ensure cross-communication and plans.				Action completed with clear commitment to carry this joint working into future years
Support and enable an effective website platform transfer	December 2022	Meeting held with website manager to identify key changes with new platform – this work will need to fit around current workload so progress may be a little slower than initially thought	Following feedback, the Gwent Safeguarding website, including the VAWDASV section and pages have been transferred to a more user-friendly platform and the new look website was launched during this quarter. <a href="http://www.gwentsafeguarding.org.uk">www.gwentsafeguarding.org.uk</a>	Utilised social media and weekly round up to promote 'new look' website with all stakeholders			Website transferred to new platform with ongoing engagement

<b>SUMMARY</b>	<b>QUARTERLY</b>	<p>Joint webinar facilitated to over 100 people to raise awareness on World Elder Abuse Awareness Day and to help practitioners understand the link to VAWDASV and Safeguarding. LGBT Domestic Abuse Awareness Day campaign shared with all partners and via social media.</p> <p>First meeting of the Community of Practice and ToR drafted.</p>	<p>This quarter, the region has concentrated on planning the Gwent White Ribbon 2021 campaign. Following the success of last year's online #149challenge campaign we are keen to ensure this year is just as successful at raising awareness and challenging attitudes across the region. In addition to the quarterly communication and engagement meeting, a fortnightly White Ribbon planning session started during this quarter with the agreement to facilitate a #30challenge this year based on the average number of children and young people involved in domestic abuse calls reported to Gwent Police and then schools via Operation Encompass.</p> <p>During this quarter's meeting the Gwent VAWDASV Communication and Engagement Group signed off the updated E&amp;C strategy.</p>	<p>This year's White Ribbon campaign #30challenge based on the average number of children and young people referred via Operation Encompass increased involvement with schools and other organisations across the region. A specially designed assembly pack was developed in conjunction with Hafan Cymru's Spectrum project and this was shared with all Gwent schools to use on the 25<sup>th</sup> November and the following 16 days of action. Early evaluation shows increased engagement on social media from last year and a wider range of organisations.</p> <p>Disappointing engagement with the hair and beauty salon, increasing interest on the agenda for January's Engagement and Comms meeting.</p>	<p>This quarter we have worked with Gwent Police, Gwent OPCC, and specialist VAWDASV services to engage with community groups to raise awareness and seek feedback.</p> <p>This included a coffee and laughs session and an event linked to Sexual Violence Awareness Week.</p> <p>An article in the local free magazine promoted the hair and beauty sessions along with raising awareness although unfortunately attendance continued to be disappointing for this quarter.</p>
----------------	------------------	---	--	---	---

**Strategic Priority 2 – Increase awareness of children and young people on safe, equal, and healthy relationships, and that abusive behaviour is always wrong**

Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
<b>Whole Education Approach Subgroup</b>	Continue to maintain effective meeting and strengthen membership. <ul style="list-style-type: none"> <li>- Adapt membership as required e.g., HE, non-traditional educational settings</li> </ul>	Updates in membership – October 2021  March 2022	Increased communication with HE in USW Newport campus.  Training arranged at Group 2 level with them and ongoing plans for Q2 with regards to development.	Training for HE – took place on 15/07/21 with 22 in attendance  Meeting with non-traditional education settings has not yet happened due to summer break and new year beginning	Group 3 A&A training for education including HE facilitated during this quarter – 8 in attendance from HE  Links with Armed forces regional school liaison officer established during this quarter and will be involved in subgroup meetings moving forward	Due to school pressures with COVID progress has been limited during this quarter.  Armed forces link made but unable to attend this quarter.  Link made with USW regarding peer-to-peer sexual abuse	Completed with some elements carried into 2022-23
	Review and Monitor impact of School Guidance and additional updates including <ul style="list-style-type: none"> <li>- ALN</li> </ul>	October 2021	2020/2021 update and reviewed document out to schools along with RSE tool kit guide as planned.	Development of a webinar style session for schools Responses to Harmful Sexual Behaviours has	Worked with policy officers and Hwb officers during this quarter regarding upload to the website. Translation	Due to the new curriculum not being embedded to date, update for the school	Completed with elements rolled into 2022-23

	- New Curriculum			taken place and been consulted on.	completed and now awaiting upload early 2022.	guidance will be rolled into 2022-23  Gwent HSB pack not on the Hwb in Welsh and English and available for schools.	
	Consider adaption and implementation of auditing processes for schools. - Newport pilot - National Indicators	March 2022	Auditing will be going out to schools for feedback by end of term.  Contribution to national indicator and strategy work	Review any feedback and responses with Newport delayed due to summer holidays and restart of term.  Still awaiting updates on National Indicators	No subgroup meetings held during this quarter, to be discussed January 2022	Gwent Police/OPCC have commissioned WWA to undertake a review of Operation Encompass and school support structures, this will take precedence over the audit work to reduce impact on school staff.	Still awaiting national indicators but regional element completed
	Continue alignment with NTF roll out and monitor uptake of Education on Group 2 awareness and Group 3 champion training.	March 2022	Dates for Group 2 and 3 circulated around schools and education settings.  Update through WEA group, to leads of attendance and the feedback once a quarter.  HE Date planned 15/07/21	Uptake in interest in G2 and 3 remains positive with bookings still taking place.			Completed only monitoring now needed
	Maintain and develop the Operation Encompass process and work in the region. With consideration and work on the following. - OPCC impact measure - Questionnaire results - Hot Spot mapping	October 2021  March 2022	Circulated regional quarter date for meeting to discuss wider issues and ongoing needs of OE and meeting taken place  Questions asked as to what funding could be sourced to support any banners for schools.  Reviewed survey in readiness to go to schools	Termly meeting in Q3.  Limited Activity – Areas of concern noted	Termly meeting held during this quarter led by Gwent Police Lead  Gwent Police linking with WWA to support OE Development of Survey completed, and survey link sent to ESL with agreement to disseminate in spring term, COVID restrictions and impacts allowing.	Termly meeting held by Gwent Police. Due to concerns over algorithms Gwent Police have implemented a new process to minimise any risk of schools not being informed of incidents.  Review commissioned by Gwent Police with WWA to review Operation Encompass and regional support available.	Change of timescales due to commissioned review.
	Ongoing engagement, monitoring and mapping of Spectrum engagement across schools. - Mapping impact of Spectrum against OE data	March 2022	Receiving quarterly updates on Spectrum uptake in Gwent	OE data is more limited at this time due to capacity, so mapping hasn't been possible.	Spectrum only able to facilitate limited in school sessions during this quarter due to COVID restrictions – action carried to Q4	This term's meeting saw attendance from Spectrum and a return to school visits. Agreed to incorporate data from other school sessions delivered by	Spectrum not able to deliver in school at the moment but regional work on track

	- Promoting Spectrum where needed					other partners from 2022-23	
	Engage with specialist support services to provide effective support for pupils and parents. Monitor and receive data on increased referrals to service	January 2022	Deeper dive into this for Q4	Deeper dive into this for Q4	Deeper dive into this for Q4	To be considered as part of the WWA review.	To be rolled into 2022-23 due to commissioned review
	Work to produce and provide guidance to schools on tackling Harmful Sexual Cultural norms. <ul style="list-style-type: none"> <li>- Making links between CSE and ASE</li> </ul>	October 2021  March 2022	Meetings with LA leads and Specialist Sector leads to discuss approach for schools.  A draft of development for a webinar is completed and work on webinar will be done in Q2.	Meetings have taken place with Las and Specialist services to develop plan.  Design of webinar training has been completed with consultation from the above-mentioned groups. It is designed for both primary and secondary to speak to the guidance and provide reflections and space to review internal school cultures.	Drafts approved and finalised and recorded English language webinar. Discussion held with relevant officers at the Hwb and WG Policy team with agreement to be uploaded to HWB early January 2022.  Welsh translation of the written materials provided to Hwb – need Welsh presenter for webinar transcript	Welsh version of the video recorded and sent to the Hwb for uploading. Some schools have facilitated the sessions.  Training sessions commissioned from Brook during this quarter on their traffic light tool to support schools with the roll out of the sessions.	Completed – evaluation needed in 2022-23
	Consider greater links to perpetrator work and consider the perpetration of abuse by young people.	March 2022	This to be reflected in schools survey from OE to consider school response to any possible perpetration by peers in school settings	This is highlighted in OE School Survey and is also the key focus in the session for HSB as mentioned above.	Discussed as part of the plans for reviewing of guidance	Guidance to updated following OE/WWA evaluation	Completed – to be reviewed following review in 2022-23
	Additional area of work with C&YP across Gwent <ul style="list-style-type: none"> <li>- Consideration of a Virtual Youth Conference – ‘Dear 13-year-old me’</li> <li>- Phase 2 of the peer ambassador programme and White Ribbon</li> <li>- Work Jointly on the above with Youth Forums and Gwent Safeguarding Board</li> </ul>	March 2022	Deeper dive into this for Q2	Overlapping work has been reviewed and GSB presence is now on the WEA Group.	Regional and national partners working with SafeLives on the My Best Friend project with funding support applications released this quarter.  White Ribbon Police Cadet ambassadors supported Gwent’s White Ribbon campaign and challenge during this quarter and raised awareness in schools and via social media	This year has increased focus and work with CYP across the region in relation to VAWDASV. <ul style="list-style-type: none"> <li>• CYP wellbeing worker commissioned via Hafan Cymru</li> <li>• Engagement by schools and youth groups with White Ribbon</li> <li>• Working with USW on a funding bid in relation to peer-on-peer sexual abuse</li> <li>• HSB resource on the Hwb and being rolled out, Brook training commissioned</li> <li>• Strong links with Gwent Safeguarding</li> </ul>	

						Board and Gwent Youth Forum – healthy relationships highlighted as a youth priority for 2022-23	
	<b>SUMMARY</b>	<b>QUARTERLY</b>	<p>Work has progressed well in much of these areas. With new opportunities for engagement in HE planned for Q2 with training and presentations.</p> <p>Development work on a webinar for schools’ response to harmful Sexual behaviours has begun with a clear plan for the next quarter.</p> <p>Operation Encompass has now reinstated Quarterly meetings with focus for this term being school survey roll out.</p> <p>Training for Education in Groups 2 and 3 have taken place with good uptake, interest and feedback.</p> <p>Continued collaboration both regionally and nationally has continued to take place with Ask and Act Steering Group taking plans in Q2 and also involvement and feedback into nation strategy meetings.</p>	<p>Progression within this strategic priority has been positive on this Quarter. Planned opportunities for engagement in HE has taken place with training and presentations with the University of South Wales starting took place July with 22 delegates attending Group 2 Ask and Act training online. This was received well and plans for ongoing development with FE, and HE are in motion for Q3 and Q4</p> <p>The webinar for schools’ response to harmful Sexual behaviours been completed with roll out to schools via HWB planned for Q3. This will be monitored in coming months and monitored by the Whole Education Approach Subgroup.</p> <p>Operation Encompass continues to be a priority of the Whole Education Approach Group.</p> <p>Online training for Education staff in NTF Groups 2 and 3 have taken place with good uptake, interest, and feedback.</p> <p>Spectrum Project has also been promoted as schools have gone back with some more flexibility in roll out of sessions in school.</p>	<p>Although there were no meetings of the WEA subgroup during this quarter, work has continued to progress actions in relation to this area.</p> <p>The webinar has now been translated and is with the WG and HWB Policy team for ratification following recommended amendments.</p> <p>Operation Encompass continues to support those pupils affected by DA calls to the police, and start figures prompted this year’s Gwent White Ribbon #30challenge</p> <p>Gwent Police cadets supported awareness raising as part of the Gwent White Ribbon event.</p>	<p>Despite school pressures associated with COVID, progress has continued during this quarter.</p> <p>HSB pack now available in Welsh and English on the HWB and Brook traffic light training delivered to school staff</p> <p>WWA have been commissioned to review OE and support for CYP and schools</p> <p>Links made with the University of South Wales on a funding bid for research into peer-on-peer sexual abuse</p>	

Strategic Priority 3 – Increased focus on holding perpetrators to account and provide opportunities to change behaviour based around victim safety							
Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
<b>Perpetrator Response Subgroup</b>	Analyse and respond regionally to on-going university research programmes in conjunction with Phoenix, Barnardos and GDAS	March 2022	Re:provide webinars facilitated during this quarter by Phoenix and the University of Bristol evaluation findings postponed until 2024				Regional element on track but research delayed to next year
	Implementation of Gwent Action Plan based on the WG Good Practice Guidance for Non-Specialist Public Services on working with Adult perpetrators, including identification of cross-learning across Children services such as YOS	March 2022	Reviewed membership of Gwent VAWDASV Perpetrator response Group with a need to agree methods of sharing and monitoring the action plan – all agreed more work is needed on the plan prior to wider dissemination	Amended Gwent Perpetrator Action plan to ensure objectives are SMART – this is crucial for all partners	Gwent Perpetrator action plan signed off by SDG in this quarter. Next steps for dissemination to be agreed in next quarter's subgroup meeting	Action plan reviewed by subgroup members with implementation during 2022-23	
	Explore needs of female perpetrators and develop and effective response and support services.	March 2022	Work has continued across all forums to promote support availability for all perpetrators including female perpetrators as referrals have been low to date which is impacting on the ability to assess effectiveness of support provision.	Referrals continue to be lower than anticipated. Work continued with Phoenix and key partners during this quarter to promote the services available to practitioners and citizens (via a social media campaign). Difficult to evaluate the work undertaken with female perpetrators to date due to low numbers.	As with quarter 2		On track but limited referrals mean this will roll into 2022-23
	Continue to contribute and inform local and national groups and work	March 2022	Due to changes in the WG VAWDASV Perpetrator Team, no meetings held this quarter	No national meetings held this quarter due to WG concentration on the updated National Strategy due to be released for consultation during the next quarter.	National strategy consultation period began at the end of this quarter with a focus on those who use abusive behaviour	Mathew Taylor, newly appointed to WG as part of the perpetrator workstream attended this quarter's Gwent subgroup meeting and met with the regional advisor to make links	
	<b>SUMMARY</b>	<b>QUARTERLY</b>	COVID-19 has affected this strategic priority more than others and continues to be impacted by lower levels of referrals. Forums across the region have been utilised to promote services available, including the use of webinars.  Agreed further work is needed on the action plan during the next quarter prior to sharing wider.	Following many drafts and discussions, the Gwent Perpetrator action plan was completed and signed off by all subgroup members during this quarter, due be shared with SDG members for ratification during the next quarter.	Limited progress in this strategy priority due to a focus on increasing referrals.  Gwent Action Plan ratified by SDG members at this quarter's meeting.	Limited referrals into programmes and the WG national strategy work and recruitment into the WG perpetrator workstream has affected progress in this area.  Gwent action plan to be implemented during 2022-23	



						Work continued to increase referrals to programmes.  Links made with Mathew Taylor at WG in relation to this workstream.	
<b>Strategic Priority 4 – Make early intervention and prevention a priority</b>							
Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
DHR Planning Group	Share findings and develop action plan from recommendations made by the HALT project into DHRs	March 2022			Initial findings shared by HALT researchers during this quarter. The next steps are to facilitate a codesign event for Gwent practitioners	Co-development session facilitated in Gwent during this quarter. Engagement from all key agencies across the region and helped to focus this area of work in Gwent. Conference to be held in 2022-23	
	Work with DHR planning Group build on previous DH-APR pilot and share learning and findings with Partnership board	March 2022	DHR planning group meeting held during this quarter to discuss impact of pilot pause of the DH-APR to the region. Information provided to all PSB and CSP leads on how to progress with the domestic homicides which have sadly occurred across the region	Following feedback during the previous quarter's DHR meeting, a briefing for PSBs on the DHR process and guidance was developed and shared with all PSB leads	Unfortunately, several domestic homicides have occurred in Gwent since the COVID-19 pandemic and this steering group is supporting DHRs for those victims. Updates shared and best practice shared during this quarter's meeting.	Steering group met this quarter to update on best practice and current DHRs in the region. Two previous reports completed by independent reviewers have failed Home Office Quality Assurance Panel requirements, these are being re-written.  Pilot completed and linked to the SUSR work	
	Support the Welsh Government Single Unified Safeguarding Review work and support the HO DHR Review.	March 2022	Gwent is well represented on the WG steering and task and finish groups, sharing learning from pilots undertaken in Gwent and RCT and supporting taking this process forward	Gwent has continued to support the work of the SUSR and to continue to share best practice and findings from pilots. 3 <sup>rd</sup> pilot review shared during this quarter	Gwent representation in WG Steering and task and finish groups this quarter. Progress is increasing in momentum. First ministerial meeting to be held in quarter 4.	Gwent continues to support this area of work, discussions about DHRs linking to WG continuing. Home Office updating guidance during 2022-23	
MARAC Steering Group	Further develop the MARAC process across the region, including responding to increased demand focusing on	September 2021	Update papers compiled and shared with all statutory services highlighting unprecedented increased in demand and resources and the need of	Statutory partners agreed in principle to finance the MARAC coordinator and 4 IDVA roles in a	MARAC case audit process established – 2 undertaken to date. Areas for improvement identified, work carried out	The Regional IDVA Manager and MARAC Co-ordinator have delivered 3 more Chair training	

	sustainable funding and a sustainable model		<p>sustainability for MARAC and IDVA services. Meetings scheduled for Quarter 2</p> <p>3 MARAC Chair training sessions facilitated across multi-agency partners, with the aim of increasing the pool of multi-agency chairs, as several previously trained members have moved on.</p>	<p>more sustainable way. Further work on this during quarter 3</p> <p>Additional funding for 2021/22 received from MoJ and WG.</p> <p>2 further MARAC Chair training sessions were held, increasing the pool of multi-agency chairs further.</p> <p>Developed plan for audit of repeat cases</p> <p>Increase in admin support to process</p>	<p>with relevant staff involved, and best practice shared with all MARAC members via MARAC Teams site.</p> <p>Although pool of Chairs has increased, COVID is having a negative impact on staff availability – regional IDVA Manager, DA DI &amp; Sgt and MARAC Coordinator assisting where necessary</p> <p>Recruitment process underway for admin support</p>	<p>sessions, to a multi-agency audience.</p> <p>The MARAC Steering Group has pulled together a Demand Management Plan, with the aim of ensuring only those cases that meet MARAC criteria are heard in meetings, particularly in relation to repeat cases, victims in refuge and inappropriate cases. Additional admin staff are currently being recruited.</p>	
	Improve information sharing processes to support both high risk and early intervention approaches by all key partners	March 2022	Specialist Sector meetings held monthly to share information and use to feed into all partners via VAWDASV and safeguarding forums including local networking events.	Gwent Police representative now attends the specialist sector meeting to improve information sharing between all partners.			
Governance	Further enhance the remit and ToR for the Commissioners Group and Partnership Board to develop a Commissioning Board with a focus on sustainable funding and availability of early intervention services across Gwent	September 2021	Work undertaken with all key leads this quarter to prepare for the impact of the one regional public services board. Meetings held to discuss and plan governance processes and how this links to the VAWDASV Board	Work undertaken during this quarter with the lead of the Regional Public Services Board on governance processes moving forward. The first meeting of this new PSB is planned for the beginning of quarter 3	<p>First meeting of the newly formed Gwent VAWDASV Commissioning Board during this quarter. This has enabled a wider buy in from statutory bodies and enabled open conversations in relation to commissioning and service requirements across the region.</p> <p>Regional PSB held their first meeting at the start of the quarter and are keen to evaluate all regional structures who report into this Board.</p>	<p>2<sup>nd</sup> Commissioning Board meeting during this quarter with enhanced buy in from all partners and a greater understanding of service funding and the need for sustainable funding.</p> <p>Regional PSB is leading on a review of governance structures into the new Public Services Board, for VAWDASV and substance misuse</p>	
	<p>Establish a regional HBA Gwent Subgroup to consider the Gwent needs of those affected by HBA and how professionals and services can best respond to these needs.</p> <ul style="list-style-type: none"> <li>- Ensure alignment and close ongoing work with the All-Wales Leadership HBA group.</li> </ul>	March 2021	First meeting held of the new Group during this quarter and Terms of Reference agreed, with suggestions for additional membership. Chair from Gwent Police agreed.	<p>Limited attendance during this quarter which may be due to summer holidays but positive engagement with partners.</p> <p>Group 6 seminar held during this quarter on HBA with key speakers from BAWSO and a survivor to senior leaders from across the region.</p>	HBA advice worker recruited to start during this quarter	<p>Positive meetings of the Gwent and All Wales HBA groups during this quarter.</p> <p>All Wales priorities disseminated to Gwent group and supporting the work in this area.</p> <p>Forms a standing agenda item for the Commissioning Board</p>	

	<b>SUMMARY</b>	<b>QUARTERLY</b>	<p>Governance was a key focus for this quarter with the work on the DH-APR pilots and planning for the Regional Public Services Board.</p> <p>An improved communication method utilising Microsoft Teams was introduced to support the MARAC process.</p> <p>First meeting of the Gwent HBA Group chaired by Gwent Police held during this quarter to support Gwent partners in this aspect of VAWDASV</p>	<p>Regional partnerships discussions progressed during this quarter to prepare for the first Regional PSB meeting next quarter.</p> <p>Further MARAC Chair training facilitated.</p> <p>More robust funding achieved for the IDVA and MARAC services across the region.</p>	<p>This quarter saw the first meeting of the new Commissioning Board with membership from across all statutory bodies, including commissioning teams, education, social service, police and OPCC.</p> <p>First meeting of the regional PSB which aims to further enhance governance.</p> <p>HALT initial findings shared, and work began on a codesign event to be held in February 2022.</p> <p>Ongoing work on the MARAC process and resources to minimise unprecedented impact of the pandemic.</p>	<p>HBA subgroup linking closely to the priorities of the All-Wales HBA Leadership Group and membership strengthened with a dedicated slot on SDG and Board</p> <p>Governance increased via Commissioning Board and review started by Regional PBS</p> <p>DHR learning event with practitioners from across Gwent to share best practice and learning</p> <p>SUSR work ongoing with significant progress, review of DHR guidance will hopefully support this.</p>
--	----------------	------------------	--	---	--	--

**Strategic Priority 5 – Relevant professionals are trained to provide effective, timely and appropriate responses to victims**

Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
<b>Training Subgroup</b>	Implementation of Group 1 – monitor numbers of Group 1 for the region and consider strategies to increase these numbers including <ul style="list-style-type: none"> <li>- Group 1 refresher video</li> </ul>	March 2022	<p>Group 1 continues to be rolled out with WG review on going and the region involved in this work.</p> <p>Quarterly reports to WG and TSG Review of these numbers. All conversations and concerns on this minuted and feedback to WG in meetings</p> <p>Script development for Group 1.5 video underway – Q2 for final completion</p>	<p>Quarterly reports to WG and TSG Review of these numbers. All conversations and concerns on this minuted and feedback to WG in meetings.</p>	<p>Quarterly reports sent to WG and TSG. Review of these numbers. All conversations and concerns on this minuted and fed back to WG in meetings</p> <p>WG to review involvement for updates to Group 1</p> <p>Draft of story board for video completed – sent for translation</p>	<p>Training subgroup meeting this quarter focussed on quarterly reports to WG.</p> <p>Group members started preparations for Annual Reporting in May.</p>	Completed for 2021-22 but continues a priority into 2022-23
	Roll out of Ask and Act (Group 2 &3) Support RAs to roll out and deliver Ask and Act within their Organisation.	March 2022	<p>Dates for Group 2 and 3 planned and Eventbrite's scheduled.</p> <p>Quarterly TSG meetings will review uptake.</p>	<p>GTC met to review feedback and progression of online training. Full meeting completed with agreement with WG that this meeting meets the requirements for TTT refresher along with our regional additional training</p>	<p>GTC met with new members, reviewed Gwent package as a refresher for trainers and shared and discussed evaluations.</p> <p>Group 2 and 3 training continued online during this</p>	<p>Additional funding received from WG to deliver Group 2 and 3 training to health and to roll out supportive training for Group 3 champions. Attendance monitored via weekly</p>	

			<p>LA's to circulate fliers and promote attendance based on their training needs and priorities.</p> <p>Review of feedback done with GTC every 4 months</p> <p>Ongoing support of the WG evaluation of Ask and Act</p>	<p>opportunities should any additional support be needed.</p> <p>Quarterly TSG took place and all updates, and numbers were discussed.</p> <p>LA's circulated fliers and promote attendance based on their training needs and priorities.</p> <p>Continued work on TTT Development proposal took place with Hafan Cymru as reviewer this was completed.</p> <p>Additional money from WG received and agreed in the region with health collaboration and focus. This will support the roll out of ask and act in the region along with specific training to support Group 3 champions in their role.</p>	<p>quarter for all RA relevant staff</p> <p>TTT proposal sent to WG for review and discussions on next steps</p> <p>Development of additionally funding training to health and Group 3 training completed during this quarter</p>	<p>meetings between ABUHB training rep and regional advisor</p> <p>Training attendance has been problematic during this quarter due to the continued impact of the pandemic and new variant. This has led to sessions needing to be cancelled last minute and has significantly impacted upon target numbers</p> <p>Meetings held with WG and WWA this quarter to share A&amp;A Evaluation report and discuss ways forward.</p>	
	<p>Gwent Training Consortia growth via increased train the trainers for RA Staff consideration will need to be given to:</p> <ul style="list-style-type: none"> <li>- Develop a regional approach and structure for training up trainers.</li> <li>- Pilot this approach</li> </ul>	<p>October 2021 (TTT)</p> <p>March 2022 (GTC)</p>	<p>Ongoing development of regionally controlled TTT plans.</p> <p>GTC meeting in Q2 scheduled.</p>	<p>GTC met to review rollout and also to reflect on plans for TTT regionally. (details above)</p> <p>GTC met to review feedback and progression of online training. Full meeting completed with agreement with WG that this meeting meets the requirements for TTT refresher along with our regional additional training opportunities should any additional support be needed.</p>	<p>Proposal submitted to WG re regional TTT process, awaiting next steps</p> <p>GTC meeting for ongoing review and upskilling held during this quarter.</p>	<p>GTC met to discuss the A&amp;A evaluation and the impact of that on the region</p> <p>Gwent TTT proposal discussed with WG and at A&amp;A Steering group, options paper developed by WG to be discussed and agreed with Minister prior to confirmation</p> <p>Gwent delegates attended WWA TTT sessions in this quarter</p>	<p>Regional plans completed, awaiting WG decision on TTT proposal</p>
	<p>Implement Groups 4 &amp; 5 specialist training:</p> <ul style="list-style-type: none"> <li>- Monitor Gwent's take up of Group 4 and 5 training places to be done via Gwent TSG Meetings</li> <li>- Consideration of development of other Group 4 and 5 training sessions.</li> </ul>	<p>March 2022</p>	<p>TSG looked at this and concerns on who is getting trained and the processes in place for this.</p>	<p>Continued to receive some updates on this. All noted in TSG meetings.</p>	<p>Relevant authorities involved in WG consultation on local and regional needs for Groups 4 and 5</p> <p>Group 4 and 5 training accessed by ISVAs and IDVAs across the region.</p>	<p>Quarterly report provided to TSG on take up of training</p> <p>2022-23 training budget significantly lower than previous years, option paper presented at Board to discuss</p>	<p>Regional aspect completed, needs some additional data to note Gwent uptake and development</p>

						possible partner contributions	to be done by WG.																										
						Basic training plan for 2022-23 developed following a commissioning exercise																											
	<p>Implement Group 6 to public service leaders:</p> <ul style="list-style-type: none"> <li>- Develop Regional Group 6 Leadership conference</li> <li>- Ongoing work in line with</li> </ul>	<p>October 2021 (Sessions)</p> <p>March 2022 (impact)</p>	<p>Reserve a date for this. Got email address for Group 6 staff within each RA and partner.</p> <p>Group 6 conference to be spilt into 3 morning sessions for better accessibility.</p> <p>Speakers contacted. And dates are out.</p>	<p>Save the dates for this went out to all names given by Board members for their Group 6 relevant staff.</p> <p>2 of 3 sessions have run this quarter with 1 to follow in Q3</p> <p>Attendance has been as follows. 67 individuals have attended these sessions to date.</p> <p>43 attended session 1 and 43 attended session 2</p> <table border="1"> <thead> <tr> <th>Individuals</th> <th>67</th> </tr> </thead> <tbody> <tr> <td>ABUHB</td> <td>6</td> </tr> <tr> <td>Blaenau Gwent</td> <td>5</td> </tr> <tr> <td>Caerphilly</td> <td>11</td> </tr> <tr> <td>Monmouthshire</td> <td>4</td> </tr> <tr> <td>Newport</td> <td>9</td> </tr> <tr> <td>Torfaen</td> <td>4</td> </tr> <tr> <td>Gwent Police</td> <td>8</td> </tr> <tr> <td>OPCC</td> <td>2</td> </tr> <tr> <td>Probation</td> <td>1</td> </tr> <tr> <td>Specialist Sector</td> <td>11</td> </tr> <tr> <td>Welsh Gov</td> <td>2</td> </tr> <tr> <td>VAWDASV Team</td> <td>4</td> </tr> </tbody> </table> <p>Positive feedback has come through emails and online forms.</p>	Individuals	67	ABUHB	6	Blaenau Gwent	5	Caerphilly	11	Monmouthshire	4	Newport	9	Torfaen	4	Gwent Police	8	OPCC	2	Probation	1	Specialist Sector	11	Welsh Gov	2	VAWDASV Team	4	<p>3<sup>rd</sup> Group 6 seminar facilitated in this quarter with a focus on Sexual Violence and Exploitation. Continued strong engagement from senior leaders across the region - 40 individually attendees – meaning a total of 75 senior leaders attending one of more of the seminars</p> <p>Feedback and evaluations requested similar sessions to run bi-annually</p>	<p>Evaluate into the impact of this has improved buy-in from senior leaders and led to agreement for partner funding for the MARAC Coordinator and Regional IDVA Service for the next 3 years.</p> <p>Funding allowing, additional sessions to run biannually with a wider conference alternated biannually based on either local or regional needs.</p>	
Individuals	67																																
ABUHB	6																																
Blaenau Gwent	5																																
Caerphilly	11																																
Monmouthshire	4																																
Newport	9																																
Torfaen	4																																
Gwent Police	8																																
OPCC	2																																
Probation	1																																
Specialist Sector	11																																
Welsh Gov	2																																
VAWDASV Team	4																																
	<p>Specialist Syllabus delivery plan rollout</p> <ul style="list-style-type: none"> <li>- Consider developments of other training ready for next year</li> <li>- Consideration of development of other methods of achieving</li> </ul>	<p>January 2022</p>	<p>Tender process completed for this training to take place.</p> <p>Dates for the year planned and scheduled on Eventbrite.</p> <p>Fliers and dates to be promoted across the region and sent out via contacts and GSB</p>	<p>Project plans for this finalised and sent to contracted trainers.</p> <p>Quarterly review meetings have taken place to ensure quality and consistency to the training. All notes have been circulated to the trainers also.</p>	<p>Quarterly quality assurance review meetings held during this quarter with specialist providers where feedback was discussed, and evaluations shared</p>	<p>Quarterly training reviews for 2021-22 undertaken this year, minor issues resolved during the year.</p> <p>Training plan for 2022-23 discussed with key stakeholders with core</p>																											

	and evidencing competencies.					and specialist training offer developed.	
	Support RAs to embed effective and meaningful workplace policies within all RA 's with note to responding to perpetrators.	November 2021 (Group 6 review) March 2022	Some partnership work on this under way with RSL.	This continues to be offered as part of ongoing work in the region.	Offer of support discussed at SDG during this quarter with agreement to remove from implementation plan but maintain an open offer of support		
	<b>SUMMARY</b>	<b>QUARTERLY</b>	<p>Training has been rolling out throughout Q1 and a full plan till march is in place.</p> <p>Group 2 has had good uptake though this could be higher, and Group 3 had its first session in 2 years with a good turn out and good feedback.</p> <p>The Gwent Specialist syllabus is rolling out with again, good attendance in all subjects.</p> <p>The Gwent Training Consortia are due to meet in early Q2 and QA meetings with each specialist training provider are scheduled over the next 2 quarters also.</p> <p>Continued collaboration both regionally and nationally has continued to take place with Ask and Act Steering Group taking plans in Q2 and also involvement and feedback into nation strategy meetings.</p> <p>National TTT dates for Group 2 and 3 have been sent out around the region with one booking to date.</p>	<p>Group 2 has had good uptake although this could be higher a natural summer drop off has been expected, Q 3 bookings are at full capacity.</p> <p>The Gwent Specialist syllabus continues to be rolled out.</p> <p>The Gwent Training Consortia have met covering a range of topics for discussion and the planned QA meetings with each specialist training provider are scheduled over the have taken place. All meetings have been noted and positive discussion had.</p> <p>Continued collaboration both regionally and nationally via Ask and Act Steering Group in Q2 and we have maintained involvement and feedback into national evaluations and strategy meetings.</p> <p>National TTT dates for Group 2 and 3 have been sent out around the region with a few bookings to date.</p> <p>We have also accepted and agreed with WG additional funning allocation for Gwent and ABHUB. This will be used with a health focus and additional supportive training for the Group 3 champion role.</p> <p>Group 6 session have been rolled out this Quarter. Save the dates for this went out to all names</p>	<p>Continued engagement with online training during this quarter, although affected by the pandemic.</p> <p>TTT proposal sent to WG for comment and hopeful agreement.</p> <p>Involvement from across the region in the WG NTF evaluation, to be published next quarter.</p> <p>Group 6 sessions had great engagement from across the region and has supported conversations to increase the profile of VAWDASV work across Gwent.</p> <p>Planning for the additional Ask and Act funding completed this quarter with roll out starting in early 2022</p>	<p>This quarter has seen significant reduction in training attendance due to recruitment and staffing concerns with all partners associated with the pandemic and new variant.</p> <p>NTF evaluation published, shared and discussed in consultation with WG.</p> <p>Group 6 seminars have supported an increased 'buy-in' from senior leaders across the region and has supported funding agreements from partners.</p> <p>2022-23 training plan prepared.</p>	

				given by Board members for their Group 6 relevant staff.  2 of 3 sessions have run this quarter with 1 to follow in Q3. Attendance has been as follows; 67 individuals have attended these sessions to date. 43 attended session 1 and 43 attended session 2.			
<b>Strategic Priority 6 – provide victims with equal access to appropriately resourced high-quality needs led strength-based gender responsive services</b>							
Subgroup / Task Group	Key Actions	By When	Progress and Concerns				RAG Status
			Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Governance	Development of regional structures including the Partnership Board, Strategic Delivery and Commissioning Groups	March 2022	<p>Work has continued this quarter to review findings and recommendations from evaluation paper completed at the end of 2020-21 with Board members.</p> <p>The work to establish the Regional Public Services Board has impacted on progress but has led to further discussions with other strategic boards regarding alignment.</p> <p>Gwent Suicide and Self-Harm prevention group set up during this quarter, with the regional advisor and chair of the SDG part of the membership to support cross-working in relation to victims, survivors and perpetrators of VAWDASV and the work of this group.</p>	<p>Discussions continued during this quarter with key partners on how to move forward with 2021-22 as a transitional year.</p> <p>Partners asked to hold for this quarter and to review governance structures under the new Regional Public Services Board after their first meeting on the 1<sup>st</sup> of October 2021</p>	<p>First meeting of both the Regional PSB and Gwent Commissioning Board held during the quarter. A paper was shared at the regional PSB meeting regarding governance structures for VAWDASV. As a regional advisor I am confident this new Board will meet all governance requirements.</p> <p>During this quarter's SDG meeting it was agreed to review the number, purpose, and membership of all subgroups under the VAWDASV agenda and is scheduled to be reviewed in the next quarter.</p>	<p>Second meeting of the newly formed Commissioning Board this quarter with noticeable increased status for the agenda</p> <p>Review of all regional structures commissioned by the new Regional Public Services Boards to be undertaken during 2022-23</p> <p>Work continued within SDG to strengthen this and all subgroups to ensure Commissioning Board members have all available information to influence direction and all aspects of VAWDASV commissioning.</p>	VAWDASV work completed, regional review to be undertaken in 2022-23 – to be added to implementation plan for 2022-23
	Enhance the Gwent VAWDASV Commissioning Strategy in line with new governance structures	March 2022		Please see above	<p>First meeting held with agreement on purpose of the Board – strategy to be discussed once national strategy is agreed</p>	WG National Strategy not yet published – consultation period ended during this quarter	Roll this work into 2022-23 once national strategy published
	Support the implementation of the UK Domestic Abuse Act, working with partners to	December 2021	Due to differences with devolved and non-devolved partners we developed a briefing to update partners on key	Presentation shared widely with partners, and with the Designated Safeguarding Officers			This will be ongoing with support and

	understand the interaction between the VAWDASV Act		considerations as to how both Acts will interact.  Shared with Gwent Safeguarding Boards during this quarter with an ask for this to be shared in other forums.  Presentation also provided to ABUHB Board meeting as part of their safeguarding session and shared with other Welsh Health Boards.	in Caerphilly County Borough Council.  The impact of the implementation shared with senior leaders across the region within the first Group 6 seminar held during this quarter			updates provided as available
	Build upon the work of the Safer Monmouthshire Group and the Community of Practice to enhance and agree a data framework to inform the regional needs assessment	March 2022	Due to the work to establish the Regional PSB this was deferred to the next quarter.	Agreed a data framework in Monmouthshire that supports all partners to understand the scale and issues in relation to the agenda across the County	The importance and need for this discussed at the SDG meeting during this quarter.  Planning Group agreed to meet and agree methods of information and intelligence gathering	Planning group developed a format for commissioners to complete and awaiting return.  Regional Needs assessment to be reviewed in 2022-23 following the publication of the National Strategy and to inform the review of the Regional Strategy in May 2023	Regional work on track, 2022-23 to be reviewed following National Strategy publication
Community of Practice (CoP)	Develop a community of practice to create a more inclusive and collaborative VAWDASV community - working together and complementing each other's strengths, sharing best practice, and utilising community knowledge	March 2022	The first meeting of the Gwent Community of Practice occurred during this quarter with representation from organisations across the region. This group was formed based on the findings and recommendations from the Gwent Seldom Heard engagement report March 2021.  Draft terms of reference shared with members to be agreed at the next meeting	Agreed for the CoP to be a forum for sharing best practice and updates in relation to seldom heard groups. This quarter saw presentations in relation to suicide and self-harm in victims and perpetrators of domestic abuse, link to safeguarding and VAWDASV for older people, Andy's man club for male suicide prevention and Domestic Abuse in the armed forces.	Further presentations at this quarter's meeting to raise awareness of the needs of different groups and support available. This quarter included a presentation from the older person's specialist IDVA, and the gang masters work in relation to modern slavery.	No meeting held this quarter as part of the review into subgroups. Discussions held at SDG about how learning can reach those providing direct support and vice versa	Further development planned for 2022-23
Sexually exploited adult strategic group	Continue the development of a Gwent plan to support those trying to escape exploitation in the sex industry. - Align Gwent support for ASE with CSE and Modern Slavery	March 2022	This linked forms elements of the Capital funding bid for dispersed units submitted during this quarter. Work underway with Cyfannol WA, Newport Housing Support Team, Pobl Housing and Gwent Police to link this work with the Safer Streets submission.	Worked with partners to renew the Strategic Group in Newport, with the first meeting to be held in quarter 3.  Group 6 seminar in quarter 3 has a focus on sexual violence and will introduce senior leaders from the region to a survivor of CSE and ASE and the links and	First meeting of the All Wales Sexually exploited adults' group during this quarter and terms of reference agreed.  Group 6 seminar during this quarter had a link from a survivor who stressed the link between CSE and ASE and the need for joined up services and responses.	Work ongoing during this quarter, strong links with the Gwent Safeguarding CSE action plan and links between the Gwent and All Wales Groups	Work progressing well in this area, to progress into 2022-23



				<p>need for support and intervention</p> <p>Worked with Gwent Police, South Wales OPCC and Welsh Women's Aid to discuss forming an All-Wales group to feed into WG. Hoping for the first meeting of this to be held in quarter 3.</p>			
	<b>SUMMARY</b>	<b>QUARTERLY</b>	<p>The work of the Community of Practice and links to other regional boards, including the regional PSB will support the understanding of all partners across the regional of the ever-changing picture of VAWDASV across the region and support commissioning decisions and priorities.</p>	<p>Governance, including commissioning of services, has been the focus this quarter in preparation for the implementation of the Regional PSB in quarter 3.</p> <p>Additional funding has been successfully achieved throughout the region to support citizens affected by VAWDASV from funding bodies including WG, MoJ and statutory bodies. However, recruitment is a key concern across all partners.</p>	<p>Moves forward in Governance across the region and particularly in relation to VAWDASV during this quarter with the newly formed Public Services Board and the Gwent VAWDASV Commissioning Board.</p> <p>Regional support provided via working groups to the draft National Strategy.</p>	<p>Commissioning Board working well and already impacting upon the VAWDASV agenda in the region.</p> <p>Preparation work began on the regional needs assessment to inform the update of the regional strategy in line with the new national strategy.</p> <p>All the above will support new regional governance arrangements across the region and wider Wales</p>	

Mae'r dudalen hon yn wag yn



Gwent Violence Against Women, Domestic Abuse and Sexual Violence  
Trais yn Erbyn Menywod, Cam-drin Domestig a Thrais Rhywiol Gwent

## Glossary of Common Acronyms Used Within the Violence Against Women, Domestic Abuse and Sexual Violence Sector

---

### A-C

- A&A – Ask and Act
- ASE – Adult Sexual Exploitation
- APR – Adult Practice Review
- AROSE – Adults at Risk of Sexual Exploitation
- CSA – Child Sexual Abuse
- CSE – Child Sexual Exploitation
- CCE – Child Criminal Exploitation
- CB – Commissioning Board (VAWDASV)
- CPR – Child Practice Review
- CYP – Children and Young People
- CSP – Community Safety Partnership
- CoP – Community of Practice (VAWDASV)

### D-G

- DA - Domestic Abuse
- DASH – Domestic Abuse, Stalking, Harassment and Honour Based Abuse
- DBS – Disclosure and Barring Service
- DDVC – Destitute Domestic Violence Concession
- DVPNs – Domestic Violence Protection Notices
- DVPOs – Domestic Violence Protection Orders
- DHR – Domestic Homicide Review
- FM – Forced Marriage
- FGM – Female Genital Mutilation
- GBH – Grievous Bodily Harm
- GTC – Gwent Training Consortium
- GBV – Gender Based Violence

### H-K

- HBA – ‘Honour’ Based Abuse
- HMPPS – Her Majesty’s Prison and Probation Service
- HSB – Harmful Sexualised Behaviour
- IDVA – Independent Domestic Violence Advisor
- ISVA – Independent Sexual Violence Advisor
- IPV – Intimate Partner Violence
- KPI – Key Performance Indicator



Gwent Violence Against Women, Domestic Abuse and Sexual Violence  
Trais yn Erbyn Menywod, Cam-drin Domestig a Thrais Rhywiol Gwent

## L-N

- LA – Local Authority
- LAC – Looked After Child
- LGBT + - People identifying as Lesbian, Gay, Bisexual, Transgender +
- LSN – Local Safeguarding Network
- LFFH – Live Fear Free Helpline
- MARAC – Multi Agency Risk Assessment Conference
- MASH – Multi Agency Safeguarding Hub
- MARF – Multi Agency Referral Form
- MAPPA – Multi Agency Public Protection Arrangements
- MoJ – Ministry of Justice
- MH – Mental Health
- MHHR – Mental Health Homicide Review
- NRPF – No Recourse to Public Funds
- NTF – National Training Framework
- NTE – Night-time Economy

## O-S

- OPCC – Office Police and Crime Commissioner
- POVA – Protection of Vulnerable Adults
- PPN – Public Protection Notice
- RA – Relevant Authority
- SPO – Stalking Protection Order
- SPOC – Single Point of Contact
- SDG – Strategic Delivery Group (VAWDASV)
- SARC – Sexual Assault Referral Centre
- SM – Substance Misuse
- SS – Specialist Syllabus (VAWDASV training)
- SUSR – Single Unified Safeguarding Review

## T-Y

- TSG – Training Subgroup (VAWDASV)
- UASC – Un-accompanied Asylum-Seeking Child
- VAWDASV – Violence Against Women, Domestic Abuse and Sexual Violence

# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 7<sup>th</sup> December 2022

### Subject Scrutiny Adviser Report

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Role
Neil Barnett (Scrutiny Adviser)	Present the Committee with the Scrutiny Adviser Report for discussion and update the Committee on any changes.

## Section A – Committee Guidance and Recommendations

### Recommendations to the Committee

The Committee is asked to:

#### 1. Committee's Work Programme:

Consider the Committee's Forward Work Programme Update (**Appendix 1**):

- *Are there any amendments to the topics scheduled to be considered at the next Committee meeting?*
- *Are there any additional invitees that the Committee requires to fully consider the topics?*
- *Is there any additional information that the Committee would like to request?*

## 2 Context

### Background

- 2.1 The purpose of a forward work programme is to help ensure Councillors achieve organisation and focus in the undertaking of enquiries through the Overview and Scrutiny function. Effective work programming is essential to ensure that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services.
- 2.2 Further information about the work programming process, including the procedures for referring new business to the programme, can be found in our Scrutiny Handbook on the Council's Scrutiny webpages ([www.newport.gov.uk/scrutiny](http://www.newport.gov.uk/scrutiny)).

- 2.3 The Centre for Public Scrutiny's Good Scrutiny Guide recognises the importance of the forward work programme. In order to 'lead and own the process', it states that Councillors should have ownership of their Committee's work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.

### **3 Information Submitted to the Committee**

- 3.1 The following information is attached:

**Appendix 1:** The Committee's Forward Work Programme Update;

### **4. Suggested Areas of Focus**

#### **Role of the Committee**

**The role of the Committee in considering the report is to:**

- **Forward Work Programme Update - Appendix 1**

Consider:

- Are there any amendments to the topics scheduled to be considered at the next Committee meeting?
- Are there any additional invitees that the Committee requires to fully consider the topics?
- Is there any additional information that the Committee would like to request?

## **Section B – Supporting Information**

### **5. Links to Council Policies and Priorities**

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner.
- 5.2 This report relates to the Committee's Work Programme, Actions from Committee's and Information Reports that support the achievement of the Scrutiny Committee, in accordance with the Law and Regulation Service Plan, Objectives, Actions and Measures and the Wellbeing objectives.

## 6 Wellbeing of Future Generation (Wales) Act

6.1 The Wellbeing of Future Generations Act 2015 which came into force in April 2016 sets the context for the move towards long term planning of services.

### 6.2 General questions

- How is this area / policy affected by the new legislation?
- How will this decision / policy / proposal impact upon future generations? What is the long term impact?
- What evidence is provided to demonstrate WFGA has been / is being considered?
- Evidence from Community Profiles / other data?
- Evidence of links to Wellbeing Assessment / Objectives / Plan?

### 6.3 Wellbeing Goals

- How are the Wellbeing goals reflected in the policy / proposal / action?
  - *A prosperous Wales*
  - *A resilient Wales*
  - *A healthier Wales*
  - *A more equal Wales*
  - *A Wales of cohesive communities*
  - *A Wales of vibrant culture and thriving Welsh language*
  - *A globally responsible Wales*

### 6.4 Sustainable Development Principles

- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
  - **Long Term**  
*The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs*
  - **Prevention**  
*How acting to prevent problems occurring or getting worse may help public bodies meet their objectives*
  - **Integration**  
*Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies*
  - **Collaboration**  
*Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives*
  - **Involvement**  
*The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.*

## 7 Background Papers

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2022-2027](#)

Report Completed: 7<sup>th</sup> December 2022

Mae'r dudalen hon yn wag yn



**Performance Scrutiny Committee – Partnerships  
– Forward Work Programme Update**

---

Wednesday, 8 February 2023 at 5pm		
Topic	Information Required / Committee's Role	Potential Invitees
<b>Education Achievement Services (EAS) Business Plan</b>	<p><b>Performance Scrutiny – of the EAS Partnership and its achievement of the objectives within the Business Plan and consider the impact of the plan for communities within Newport</b></p> <p>The Business plan is the regional strategic plan for accelerating educational outcomes during 2017-2018. It sets out the priorities, programmes and outcomes to be achieved by the Education Achievement Service on behalf of the South East Wales Consortium. The South East Wales Consortium is required to submit to the Welsh Government a three-year Business Plan that will be updated annually and the local authorities Scrutiny Committees are consulted as part of this process.</p>	<p><b>EAS Representative</b></p> <p><b>Chief Education Officer</b></p> <p><b>Deputy Chief Education Officer</b></p>
<b>One Newport Wellbeing Plan 2022-23 Q2 Performance</b>	<p><b>Performance Monitoring of the delivery of the Wellbeing Plan by the PSB</b></p> <p>Statutory obligation within the Wellbeing of Future Generations (Wales) Act 2014 for this item to be included on the work programme.</p>	<p><b>One of the Leads for each of the interventions which are:</b></p> <ul style="list-style-type: none"> <li>- <b>The Newport Offer;</b></li> <li>- <b>Strong Resilient Communities;</b></li> <li>- <b>Right Skills;</b></li> <li>- <b>Green and Safe Spaces;</b></li> <li>- <b>Sustainable Travel.</b></li> </ul>

Wednesday, 8 March 2023 at 5pm		
Topic	Information Required / Committee's Role	Invitees
<b>Safer Newport Update</b>	<p>Update on the work of Safer Newport, Newport's Community Safety Partnership, on partnership working to improve the safety of all Newport's communities.</p>	<p><b>Strategic Director – Transformation and Corporate;</b></p> <p><b>Policy and Partnership Manager;</b></p> <p><b>Community Safety Partners.</b></p>

Mae'r dudalen hon yn wag yn